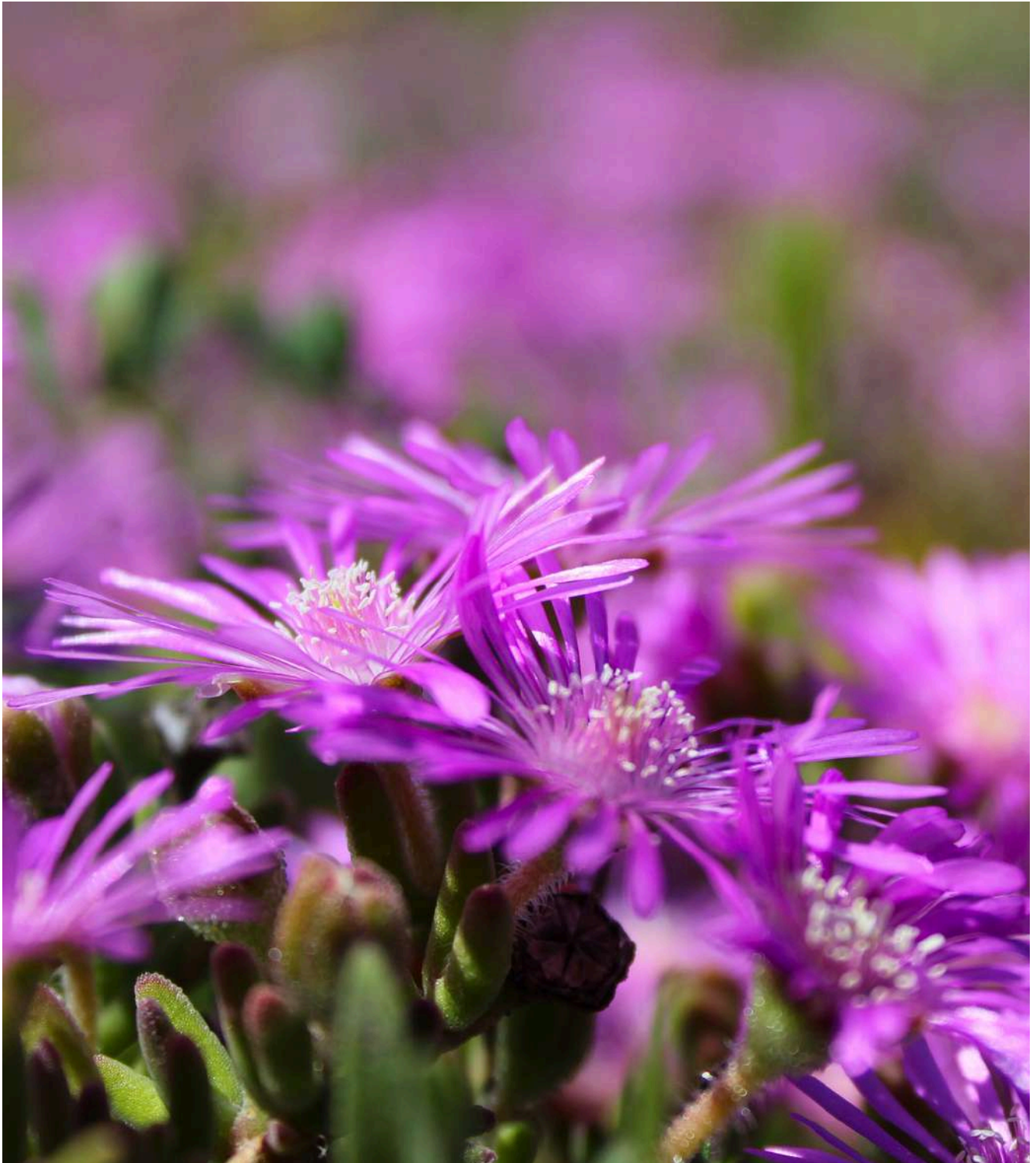


# EXPRESS

EDITION 122 - SEPTEMBER 2024



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# HERITAGE DAY MESSAGE FROM THE MAYOR



Heritage Day provides a special opportunity for all South Africans to celebrate the rich and diverse cultures that define our nation. It is a day to honour the traditions passed down through generations and to recognise and respect the diverse heritages within our community.

Our traditions not only connect us but also foster unity and understanding across different backgrounds. Heritage extends beyond the customs we observe; it encompasses the stories we share, the art we create, the music we enjoy, and the values we cherish.

As we celebrate Heritage Day this year, let us remember the importance of preserving these cultural treasures. By doing so, we ensure that future generations can appreciate and learn from the rich history that shapes our society. Embracing our heritage helps us build a stronger, more inclusive future.

On behalf of the Langeberg Municipality, I wish everyone a joyful Heritage Day. May this day inspire us all to celebrate and honour the vibrant diversity within our community.

**Alderman SW van Eeden**  
**Executive Mayor of Langeberg Municipality**

## MEET LANGEBERG'S NEW DEPUTY MAYOR: ALDERMAN CHRISTOPHER GROOTBOOM



A special council meeting was convened on 12 August 2024, in Robertson to address a motion of no confidence against Deputy Mayor Johnny Steenkamp. The motion was passed, leading to the election of Alderman Christopher Grootboom as the new Deputy Mayor.

In his acceptance speech, Alderman Grootboom expressed his commitment to serving the Langeberg community, emphasizing that he will fulfil his role with the mandate of the People's Democratic Movement (PDM). His focus remains solely on the betterment of the Langeberg area and its residents.

We extend our best wishes to Deputy Mayor Grootboom as he embarks on his new role.





# MESSAGE FROM THE MUNICIPAL MANAGER

MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE

In September, we welcome the start of spring, bringing renewed life to our surroundings as our roads are lined with a stunning array of flowers and blossoming orchards. To promote the importance of conserving this beauty and protecting our environment, we are excited to participate in an Arbour Month tree planting initiative at schools this September. I encourage our residents to plant indigenous trees to help sustain our environment.

I had the privilege of attending the Langeberg Agri Prestige Awards evening at the town hall in Robertson on August 22, 2024. It was a proud evening filled with outstanding accomplishments, and I congratulate all the nominees, winners, and role players for their positive contributions to the agricultural industry and our region's economic development.

The Zolani Youth Choir from Ashton has brought immense joy and inspiration not only to our region but also to South Africa by winning a prestigious international music competition in Moscow, Russia. Congratulations on this outstanding achievement on an international stage. The Zolani Youth Choir is making a positive contribution to fostering youth development. I extend my best wishes and encouragement for their future competitions.

This brings me to the importance of commemorating South Africa and everything it has to offer on Heritage Day, September 24, 2024. I wish you a lovely day with family and friends.

Residents have expressed concerns over the changes to account statements following the adoption of a new financial system in July 2024. We are addressing these concerns and appreciate your patience and understanding while we work on these improvements.

Our goal remains to provide you with clear and accurate account statements. Your feedback is valuable in helping us achieve this. Please contact [debiteure@langeberg.gov.za](mailto:debiteure@langeberg.gov.za) if you have any queries or issues.

Additionally, there has been an issue with the timely delivery of posted accounts. The post office is facing difficulties and limitations, leading to delays in delivering account statements. The municipality apologises for any inconvenience caused and encourages residents to update their account information to receive statements via email. In the meantime, please request municipal accounts from [debiteure@langeberg.gov.za](mailto:debiteure@langeberg.gov.za).

On September 11, 2024, the Langeberg Municipality proudly received the EPWP Prestigious Award for creating 3,964 jobs over the past five years, achieving 161% of our target, and ranking first overall in job creation within the Cape Winelands District. I truly want to thank all my colleagues who played a role in this remarkable achievement, contributing to job creation within Langeberg.

The municipality has begun its community engagement sessions. The meeting dates for each town are provided elsewhere in this newsletter. These sessions offer an opportunity to voice your government service and development needs, which will be recorded in the IDP and budget planning processes for the 2025-2026 financial year.

If you are unable to attend a session, please share your ideas and suggestions via email to [ldp@langeberg.gov.za](mailto:ldp@langeberg.gov.za). We look forward to your active participation and valuable insights as we work together to shape the future of this municipality.



# SPEAK UP!

## WHAT ARE THE NEEDS IN YOUR COMMUNITY?

### TAKE PART IN YOUR COMMUNITY'S DEVELOPMENT

Provide your input on the future IDP and capital budget of the municipality.  
Submit your feedback regarding the infrastructure and service needs in your area.

#### THE INTEGRATED DEVELOPMENT PLAN (IDP) FOR 2025-2026

Langeberg Municipality is in the process of amending the IDP. This amended document will offer guidance on how the municipality will serve, develop, and improve the Langeberg community. We encourage you to participate actively in the affairs of the municipality by providing us with your valuable input regarding the needs of your community.

#### SPEAK TO YOUR WARD COUNCILLOR OR WARD COMMITTEE MEMBER TO SUBMIT INPUT ON YOUR BEHALF



**WARD 1**  
Cllr. C. Steyn (DA)  
067 401 3181  
CSteyn@langeberg.gov.za



**WARD 2**  
Cllr. L. Gxowa (ANC)  
060 431 2223  
LGxowa@langeberg.gov.za



**SPEAKER**  
**WARD 3**  
Cllr. P. Hess (DA)  
074 758 6610  
PHess@langeberg.gov.za



**WARD 4**  
Cllr. J. S. January (ANC)  
078 085 6063  
JJanuary@langeberg.gov.za



**WARD 5**  
Cllr. M. G. Oostendorff-Kraukamp (DA)  
078 086 0962  
MKraukamp@langeberg.gov.za



**WARD 6**  
Cllr. D. B. Janse (DA)  
072 030 7436  
DJanse@langeberg.gov.za



**WARD 7**  
Cllr. D. A. T. Felix (DA)  
081 762 0018  
DFelix@langeberg.gov.za



**EXECUTIVE MAYOR**  
**WARD 8**  
Ald. S. Van Eeden (DA)  
082 788 2234  
Burgemeester@langeberg.gov.za



**WARD 9**  
Cllr. Y. Siegel (DA)  
083 993 3496  
YSiegel@langeberg.gov.za



**WARD 10**  
Cllr. A. Ndongeni (ANC)  
073 426 1867  
ANdongeni@langeberg.gov.za



**WARD 11**  
Cllr. J. C. J. Coetzee (DA)  
082 729 7839  
JCoetzee@langeberg.gov.za



**WARD 12**  
Cllr. C. J. Pokwas (DA)  
082 707 1496  
CPokwas@langeberg.gov.za



**PR 1**  
Cllr. C. Baartman (ANC)  
078 104 2871  
cbaartman@langeberg.gov.za



**PR 2**  
Cllr. J. S. Maflika (ANC)  
063 159 4461  
Maflika@langeberg.gov.za



**PR 3**  
Cllr. L. L. Kahla (ANC)  
071 170 6424  
LKahla@langeberg.gov.za



**PR 1**  
Cllr. L. J. Prince (DA)  
074 810 4947  
lprince@langeberg.gov.za



**PR 1**  
Cllr. J. G. Steenkamp (VF Plus)  
082 554 0863  
JSteenkamp@langeberg.gov.za



**PR 2**  
Cllr. R. C. Henn (VF Plus)  
079 072 8383  
RHenn@langeberg.gov.za



**PR 3**  
Cllr. T. V. Coetzee (VF Plus)  
082 417 6597  
TCoetzee@langeberg.gov.za



**DEPUTY MAYOR**  
**PR 1**  
Cllr. C. J. Grootboom (PDM)  
073 252 4135  
CGrootboom@langeberg.gov.za



**PR 1**  
Cllr. D. September (LIP)  
060 433 3192  
dseptember@langeberg.gov.za



**PR 1**  
Cllr. S. E. Rensenburg (PA)  
072 826 3553  
srensenburg@langeberg.gov.za



**PR 1**  
Cllr. M. Gertse (GOOD)  
063 009 0519  
MGertse@langeberg.gov.za

#### What is the difference between Ward and PR Councillors?

Ward councillors are elected by the residents of specific wards, while proportional representation (PR) councillors are appointed by their political parties based on the proportion of votes their party receives.

#### GIVE YOUR INPUT AT YOUR NEXT COMMUNITY MEETING

| Ward | Date              | Place                                   | Time                                             |
|------|-------------------|-----------------------------------------|--------------------------------------------------|
| 1    | 12 September 2024 | Town Hall, Robertson                    | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 2    | 26 September 2024 | Community Hall, Nkqubela                | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 3    | 17 September 2024 | Civic Hall, Robertson                   | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 4    | 14 October 2024   | Happy Valley Community Hall, Bonnievale | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 5    | 03 October 2024   | Community Hall, Robertson               | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 6    | 07 October 2024   | Town Hall, Robertson                    | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 7    | 08 October 2024   | Willem Thys (Civic) Hall, Montagu       | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 8    | 30 September 2024 | Chris Van Zyl Hall, Bonnievale          | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 9    | 01 October 2024   | Barnard Hall, Ashton                    | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 10   | 16 September 2024 | Rholihlahla Community Hall, Zolani      | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 11   | 18 September 2024 | Callie De Wet Hall, Robertson           | 15h00 – 19h00: One on One<br>19H00: Presentation |
| 12   | 19 September 2024 | Ashbury Library, Montagu                | 15h00 – 19h00: One on One<br>19H00: Presentation |

#### OR SUBMIT YOUR INPUTS ON ANY OF THESE PLATFORMS

- Submit a contact form at [langeberg.gov.za/contact-us](https://langeberg.gov.za/contact-us)
- Email us on [idp@langeberg.gov.za](mailto:idp@langeberg.gov.za)
- Reply to any Langeberg SMS (R1.50 per SMS)
- Message us on Facebook, Twitter or Instagram

#### OF STUUR JOU INSAE OP ENIGE VAN HIERDIE PLATFORMS

- Dien 'n kontakvorm in by [langeberg.gov.za/contact-us](https://langeberg.gov.za/contact-us)
- E-pos ons by [idp@langeberg.gov.za](mailto:idp@langeberg.gov.za)
- Antwoord op enige Langeberg SMS (R1,50 per SMS)
- Stuur 'n boodskap op Facebook, Twitter of Instagram

**CLOSING DATE FOR SUBMISSION IS 31 OCTOBER 2024 AT 16H30. LATE SUBMISSIONS WILL NOT BE CONSIDERED.**

**SLUITINGSDATUM VIR INSAE IS 31 OKTOBER 2024 OM 16H30. LAAT INDIENINGS SAL NIE OORWEEG WORD NIE.**

## INVITATION TO REGISTER OR UPDATE INFORMATION ON THE COMMUNITY ORGANISATIONS DATABASE

The Langeberg Municipality cordially invites all community organisations to register or verify and update their information on our community organisations database.

### WHO CAN JOIN?

We welcome registrations from all types of community organisations involved in local affairs, including but not limited to NGOs, CBOs, churches, unions, schools, healthcare agencies, social service groups, fraternities, clubs, political organisations, and businesses.

### PURPOSE

Our community organisations database serves as a vital tool to maintain accurate records of community organisations within the municipal area and to inform these organisations about opportunities for participation in municipal activities. This includes involvement in the Integrated Development Plan (IDP) and budget-related engagements at both the local and district levels.

### BENEFITS

Organisations listed in our community organisations database are eligible to apply for free usage of community halls once per quarter, subject to approval, for meetings related to municipal affairs. Please note that these facilities cannot be used for political activities.

### HOW TO APPLY

Application forms are available at the IDP Office, Commando Building (Robertson) or on the municipal website: [CLICK HERE](#)

### CONTACT INFORMATION

If your organisation is already registered, please ensure your information is correct by contacting Mrs Adriana Swarts (Manager: IDP, Performance and Communication)

- Telephone: 023 626 8201
- Email: [idp@langeberg.gov.za](mailto:idp@langeberg.gov.za)

**We look forward to your active participation in fostering a collaborative  
community environment.**





## SURVEY: WHAT IS YOUR HOUSING NEEDS IN LANGEBERG

The Langeberg Local Municipality is reviewing and updating its Human Settlements Plan to improve access to affordable housing.

We want to understand your housing needs and the current housing situation in your area.

To gather this information, we need your input through our online survey process. Rest assured, your responses will be kept confidential and analysed only in aggregate form.

No individual data will be referenced.

Please complete the survey by September 13, 2024.

**CLICK HERE TO READ IN AFRIKAANS**

### SURVEY LINK:

<https://forms.office.com/r/pyuL8cYEdS> (It takes less than 10 minutes to complete)



UMasipala waseLangeberg uphonononga kwaye uhlaziya isiCwangciso sokuHlaliswa koLuntu ukuze aphucule indlela zokufikelela kwizindlu ezifikelelekayo.

Sifuna ukuqonda iimfuno zenu zezindlu kunye nemeko yezindlu kwindawo zenu.

Sifuna igalelo lwenu kwaye sinicela ukuba nizibandakanye nenkqubo yethu yokufumana ezinkcukacha njengoko siziqokelela kubuxhaka-xhaka balemihla sikuyo. Izimvo zenu ziya kuphathwa ngokuyimfihlo kwaye ziya kuvavanywa ngokusekhusini kungabandakanywanga mntu.

Yonke incukacha iya kusetyenziswa ngokwesishwankathelo ngaphandle kokubhekisela kuye nawuphi na umntu.

Nceda ugcwalise uphando lwethu phambi komhla we-13 EyoMsintsi 2024.





## EMPOWERING WOMEN IN LAW ENFORCEMENT: ROAD SAFETY INITIATIVE

On 27 August 2024, Langeberg's women in law enforcement took the lead in an integrated vehicle checkpoint operation on Ashton's Main Road. This initiative, which involved 15 Traffic officers, Law Enforcement officers, Peace officers, and Ashton Police officers, was designed to promote road safety while showcasing the empowerment of women in a traditionally male-dominated field.

Similar roadblocks were scheduled across the Western Cape during August to enhance the visibility of female officers and reduce the risk of road injuries and fatalities.

"We, as uniformed women, want to stand united in serving the public by making our roads safer," said Superintendent Elwine Abrahams of Langeberg Municipality Traffic Services.

During the operation, 115 vehicles were stopped and checked for vehicle fitness, driver fitness, and driver license documentation.

As a special gesture, all female drivers received an eco-friendly shopper bag containing flyers on road safety and information about tourism destinations within the Langeberg Municipal area.

Ald. C. Grootboom, Deputy Mayor of Langeberg Municipality, also participated in the event, personally handing out eco-friendly bags to show his support for the initiative.







# UNDERSTANDING SECOND DWELLINGS AND MINOR BUILDING WORKS IN LANGEBERG

Are you considering adding a second dwelling to your property or undertaking minor building works? Whether it is a small flat, a garden shed, or a larger addition, understanding the regulations in Langeberg Municipality is crucial. This knowledge will help you avoid legal issues and make the most of your property's potential.

## **What is considered an illegal structure or building?**

An illegal structure or building is any construction conducted without the necessary approvals or permissions from the municipality, as required by the National Building Regulations and Building Standards Act (NBRBSA). This includes structures used for accommodation, manufacturing, storage, services, waste treatment, plant cultivation, as well as associated elements like walls, pools, fuel tanks, and utility systems.

## **Examples of illegal structures includes:**

- Building without submitting required building plans.
- Deviating from approved plans.
- Construction in areas where development is restricted by zoning laws or other legislation (e.g., National Water Act, National Heritage Resources Act, or EIA regulations).

## **Do you require approval for your planned structure or building project?**

Almost any building activity within the area of Langeberg Municipality requires building plan approval. This includes the construction of all new buildings, alterations, or extensions to existing

buildings, even simply changing the use of existing buildings without physically altering them. This is because different uses have different requirements in terms of ventilation, fire safety etc.

## **Types of applications include:**

- Minor works: Installing a swimming pool, wendy house, etc.
- Standard building plans: Valid for 12 months.
- Extension of plan validity.
- Temporary structures: Builder's containers, etc.
- Demolition permits.

## **What is Considered Minor Building Work?**

Minor building works are defined in the National Building Regulations and Building Standards Act and include, but is not limited to:

- Poultry House: Not exceeding 10m<sup>2</sup> in area.
- Free-standing Wall or Fence: Not exceeding 1.8m in height and not retaining soil.
- Pergola: Open-sided structures.
- Private Swimming Pool

## **Understanding Second Dwellings**

In terms of the Langeberg Integrated Zoning Scheme, 2018 second dwellings under 60m<sup>2</sup> are a primary right in the Single Residential zones. These second dwellings are viewed favourably from a Town Planning point of view as it assists in densifying areas, maximises the use of existing land and services, and provides a rental income for landowners.

# UNDERSTANDING SECOND DWELLINGS AND MINOR BUILDING WORKS IN LANGEBERG

Second Dwellings exceeding 60m<sup>2</sup> require an application for Consent. This allows the municipality to assess the impact on services and surrounding land uses on a case-by-case basis.

In addition to obtaining land use approval, constructing a second dwelling—whether it is under or over 60m<sup>2</sup>—requires submitting building plans to the municipality for approval. This ensures that the construction complies with local zoning regulations, building codes, and the National Building Regulations.

Construction can only begin once all necessary approvals and permissions are granted.

## Dangers of Building Illegally

Illegal structures pose several risks, including:

- **Safety Hazards:** Structures not built to code may be unsafe, increasing the risk of collapse, fire hazards, or other accidents.
- **Public Health Risks:** Without proper connections to water, sewerage, and electricity, illegal structures can lead to unsanitary living conditions, contributing to the spread of diseases.
- **Legal Consequences:** Property owners may face fines, legal action, or even demolition orders if found in violation of building regulations. Unauthorized buildings can also lead to difficulties in insuring the property or obtaining financing.
- **Impact on Municipal Services:** Illegal structures can strain municipal services, as they may not be accounted for in service planning, leading to overloading of water, sewage, and electrical systems.

## Consequences of Building Illegally

Building illegal extensions or conducting unauthorized minor works can have severe consequences, including:

- **Demolition Orders:** The municipality has the authority to order the demolition of illegal structures, especially if they pose a safety risk.
- **Fines and Penalties:** Property owners can be fined for failing to comply with building regulations.
- **Legal Action:** Continuous non-compliance may result in legal action, which can lead to more significant financial and legal burdens.
- **Property Value Impact:** Illegal extensions can negatively affect the value of the property, making it difficult to sell or transfer ownership in the future.

## Need More Info?

For further assistance, or if you have questions about your project, do not hesitate to reach out to Langeberg's Building Control department:

- J. Dos Santos - Building Control Officer
- Phone: 023 614 8000
- Email: JDSantos@langeberg.gov.za

You can also read the following for more information:

- **[Building Plan Preparation and Submission](#)**
- **[Langeberg Integrated Zoning Scheme](#)**

Whether you are planning a small second dwelling, minor building works, or something larger, making sure you follow the rules which will keep your project safe, legal, and stress-free.



# LANGEBERG MUNICIPALITY SUPPORTS LOCAL ENTREPRENEURS



Langeberg Municipality is working with the Small Enterprise Development Agency (SEDA) to help small businesses in our area grow and improve. We want to give local entrepreneurs the skills they need to provide great services.

This partnership aims to use municipal resources wisely and transparently to improve services in Robertson, Bonnievale, Ashton, Montagu, and McGregor.

## HERE'S WHAT WE'RE DOING:

- **Business Development:** Helping small businesses grow with training and advice.
- **Contractor Support:** Assisting local contractors with municipal tenders.
- **Special Programs:** Offering training for farmers, youth, people with disabilities, and women in business.
- **Business Registration:** Helping with business registrations.
- **Support for Informal Traders:** Providing resources like gazebos to keep traders protected from the weather.

During the 2023/2024 financial year, Langeberg Municipality, in partnership with SEDA, supported local businesses through:

- 171 Business Consultations across all towns.
- Gazebos for 20 informal traders in Robertson and Nkqubela to protect them from the weather.
- Training Programs including: Tender Training in Robertson and Bonnievale (20 people), SMME Business Management Training (88 people), Contractor Development Training (25 people) and Accredited Business Management Training for Youth (43 people).

## CONTACT INFORMATION:

Ms. Octavia Richards-Liemens

- 023 626 8200 or [orichardsliemens@langeberg.gov.za](mailto:orichardsliemens@langeberg.gov.za)

Mr. Peter-John Rosant

- 023 626 8200 or [prostant@langeberg.gov.za](mailto:prostant@langeberg.gov.za)

## MEET WITH SEDA ADVISORS:

You can meet with SEDA business advisors at the following locations in 2024:

### Wilhelm Thys Hall, Montagu

**10:00 – 16:00**

17 September, 15 October, 12 November,  
10 December

### Happy Valley Side Hall, Bonnievale

**10:00 – 16:00**

1 October, 8 October, 26 November,  
17 December

### Community Hall, McGregor

**10:00 – 16:00**

17 October, 21 November, 12 December

### Barnard Hall, Ashton

**10:00 – 13:00**

17 September, 24 October (Ashton Town Hall),  
19 November, 3 December:

### Zolani Library

**14:00 – 16:00**

17 September, 24 October, 19 November 2024,  
3 December 2024 (Zolani Community Hall)

### Community Hall, Robertson

**10:00 – 13:00**

26 September, 10 October, 28 November,  
19 December

### Community Hall, Nkqubela

**14:00 – 16:00**

26 September, 10 October, 28 November,  
19 December

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## ZOLANI YOUTH CHOIR TRIUMPHS IN MOSCOW: A STORY OF PASSION AND PERSEVERANCE

The Zolani Youth Choir, hailing from the small town of Ashton in the Western Cape, has brought immense pride to South Africa by winning a prestigious international music competition in Moscow, Russia. Led by the visionary conductor Odwa Mvunge, this talented group of young singers not only represented South Africa but also became a beacon of hope for the entire African continent. The competition, held from 23 to 31 August 2024, featured 150 musical groups from around the world. Performing three times a day, the Zolani Youth Choir mesmerised audiences with their heartfelt renditions of South African music, captivating the judges and earning the Grand Prix, along with a prize of R1.8 million.

Founded in 2012 by Mvunge, who returned to his birthplace after completing his music education at Nelson Mandela University, the choir was born out of a need to provide cultural activities for the youth of Zolani. In a community with limited opportunities for creative expression, the choir quickly became a platform for equipping local children and young adults with basic music skills. Despite having no formal musical training, the choir members have demonstrated that passion, dedication, and love for music can lead to extraordinary achievements. The choir has 60 members, but only those over 18 could participate due to competition rules.

This victory is not just a win for the choir but a triumph for the entire Zolani community, which has supported these young artists throughout their journey. For most of the choir members, the trip to Moscow marked their first time flying on a plane, making the experience even more life changing.

Odwa Mvunge, reflecting on the choir's success, shared, "The significance of our win is for all those less fortunate kids with no hope who are in our disadvantaged communities. Our circumstances will never determine our destiny. Rehearsing in a shack for the past 12 years has placed us on a very reputable platform. This shows that resilience, commitment, understanding of the vision, consistency, and faith have placed us with the winners on an international stage."

Looking ahead, Mvunge has big plans for the choir. They plan to expand their rehearsal space, which has become too small, and cut costs on renting community halls for major performances. Additionally, they plan to purchase a minibus to cut down on transportation expenses and invest the prize money to ensure the choir's sustainability. Mvunge also hopes to participate in the World Choir Games in Mauritius and return to Moscow to defend their title at the A Cappella Music Competition.



# ZOLANI YOUTH CHOIR TRIUMPHS IN MOSCOW: A STORY OF PASSION AND PERSEVERANCE

In a message to the youth of Langeberg, Mvunge urged, "No matter how many doors close, whether from family or those with financial power to assist, God always finds a way when your heart is in the right place. Faith, resilience, perseverance, confidence, self-belief, focus, and consistency will always put you with the winners."

Since 2016, Langeberg Municipality has proudly supported the Zolani Youth Choir, beginning with a special request to fund a specific event through the Social Services Department (SSD). Recognising the choir's immense potential and the positive impact it could have on the youth of Zolani, the municipality extended its support beyond that initial event. The choir was subsequently selected for grant-in-aid funding specifically dedicated to fostering youth development.

The Zolani Youth Choir's journey is a powerful reminder that with passion and determination, even the most unlikely dreams can come true. Their victory in Moscow stands as an inspiration to all, proving that no matter where you come from, greatness is within reach if you dare to believe in yourself.

## CONNECT WITH THE ZOLANI YOUTH CHOIR!

Whether you're looking to bring their powerful performances to your next event or stay updated on where they'll be performing next, we've got you covered!

Follow them on Facebook at Zolani Youth Choir for all the latest updates on upcoming events, behind-the-scenes moments, and exclusive announcements.

For collaboration inquiries, feel free to reach out to Odwa Mvunge.

- Call: 081 555 3789
- E-mail: O.mvunge13@gmail.com



[CLICK HERE TO FOLLOW  
THE ZOLANI YOUTH CHOIR ON FACEBOOK](#)

# INSTALL A SAFE AND LEGAL SOLAR SYSTEM



Langeberg Municipality encourage the installation of Alternative Electrical Generation-especially Solar PV systems in support of clean energy and reduced electricity costs to residents.

Solar PV technology converts energy from the sun to electricity. This electricity can be stored in batteries, used directly, or fed back into the electricity grid. Solar PV works well for a wide range of residential, industrial, commercial, and agricultural uses.

## **Connecting Alternative Energy Generating systems without approval, is illegal and dangerous.**

All new and existing alternative energy systems must be registered at the Langeberg Municipality and written permission obtained prior to installation to ensure safe and legal installations of the following:

- A system that connects to your distribution board and the Municipal connection in any way (even just for charging the batteries)
- Solar PV installations
- Backup UPS
- Solar PV Geysers
- Backup LV Standby Generators
- Stand-alone systems must be registered with the Municipality but are not required to go through the full authorisation process.

## **Before purchasing a Solar PV system, consider the following:**

It makes economic sense to first become more energy efficient to reduce the size and cost of the PV system. Install a solar water heater or heat pump, efficient lighting, and switch to gas for cooking and heating. Find more tips at: [www.savingelectricity.org.za](http://www.savingelectricity.org.za)

## **Obtain written authorisation from Langeberg Municipality:**

Please do not proceed with installation until written authorisation has been granted.

Click here to view the REQUIREMENTS FOR ALTERNATIVE ELECTRICAL GENERATION BELOW 1 MVA (1 000 kVA CAPACITY).

This includes solar photovoltaic systems (including Solar photovoltaic Geysers), Uninterrupted power supplies, Alternative power supplies, Peak shaving or any additional power source equipment and LV standby generators in the Municipality's Licensed area of supply.

For systems LARGER THAN 1MVA (1 000kVA), please contact Langeberg Municipality's Electrical Department directly at:

- Call: 023 626 8266
- Email: [ae@langeberg.gov.za](mailto:ae@langeberg.gov.za)

## **CLICK HERE TO APPLY ONLINE FOR AUTHORISATION:**

Use the "Applicant Login" to Register. The Registration process is simple and easy. Thereafter you can Login and begin the authorisation process by 'Creating a new Application'.



CONTINUED...

# INSTALL A SAFE AND LEGAL SOLAR SYSTEM

## How to register and connect your alternative electrical generation equipment

### Obtain a structural assessment:

- Generally, roofs can withstand the weight and wind load of PV panels. However, it is advisable to obtain a structural assessment of the roof to determine whether it can withstand these loads. A structural engineer can help with this.

### No need to submit building plans:

- There is no need to submit building plans to the Langeberg Municipality for PV systems - unless the panels protrude more than 600 mm above the highest point of the roof, or they are raised more than 1.5m above any point on the roof, or if ground mounted, the panels in their installed position project more than 2.1m above the natural/finished ground level.

### Buy the correct inverter:

- If you are planning to install a system that connects to your distribution board and the Municipal connection in any way (even just for charging the batteries), be sure to use a NRS097 certified inverter.

### Check PV panel standards:

- At the very least, ensure that the PV panels you will use have a Certificate of Compliance for the IEC standard: EC 61215 – Crystalline silicon terrestrial PV modules. IEC standards are the international version of the SABS and are a good indication of panel quality. Ask your service provider for proof.

### Store batteries safely:

- If you are installing batteries, make sure that they are stored in a properly racked, well ventilated, dry room and in accordance with the Occupational Health and Safety (OHS) Act, Act 85 of 1993.
- Applying for registration: Complete the form [online here](#).
- For quality installations, make use of an installer accredited by SAPVIA who can issue a Green Card for your installation. See [www.pvgreencard.co.za](http://www.pvgreencard.co.za)

For more information about Rooftop Photovoltaic Systems please contact Mr C Opperman at:

- Call: 023 626 8266
- E-mail: [ae@langeberg.gov.za](mailto:ae@langeberg.gov.za)

All documents relating to Alternative Energy Generation are available here.

## CAN I CONVERT MY CONVENTIONAL ELECTRICAL METER TO A PRE-PAID ELECTRICITY METER?

Schedule an appointment with our Electrical team at [cmouton@langeberg.gov.za](mailto:cmouton@langeberg.gov.za) with your name, contact information and address to visit your property for a quote. The current power supply and specific installation needs will be assessed, followed by a quotation to the consumer.

Once the municipality have received the payment, the necessary arrangements can be made to have the pre-paid meter installed.



# NEW COMPANY APPOINTED FOR ELECTRICITY DISCONNECTIONS

Langeberg Municipality have appointed INZALO to assist with the disconnection and reconnection of electricity supply to users who have not paid their municipal bills in accordance with the Credit Control and Debt Collection Policy of the municipality. Effective immediately, INZALO will manage these services around the clock, 24/7.

## DISCONNECTIONS

When accounts are in arrears, INZALO will receive a municipal authorisation letter on a official letterhead instructing the disconnect of the conventional electricity meter of the property.

## RECONNECTIONS

To have your electricity reconnected, account holders must pay the required amount, settle any additional outstanding debt, or arrange a suitable payment plan with the Langeberg Municipal Credit Control unit at 023 615 8000 or [creditcontrol@langeberg.gov.za](mailto:creditcontrol@langeberg.gov.za).

Once proof of payment is submitted to the 24/7 call centre, the service provider will be dispatched to the property for reconnection.

## WHERE TO PAY MUNICIPAL ACCOUNTS OR BUY PRE-PAID ELECTRICITY:

- Municipal Offices: Visit the cashier pay points during operating hours.
- Outside Vendors: Click [here](#) to view the authorized vendors list.
- Online: You can make use of EFT for payments or use EasyPay to pay your municipal account. Most online banking and banking apps also make provision for the payment of municipal accounts and buying of electricity.

Municipal Account Details for EFT payments:  
ABSA Bank Account: 1050000008  
Branch Code: 334513  
Reference: Your Municipal Account Number

## INZALO STAFF ACCESS IDENTIFICATION:

Mr. Deon Daniels, INZALO official is the new contractor responsible for conventional meter disconnections when accounts are in arrears. Please allow him access to perform the necessary tasks.



Mr Daniels can be identified by his company identification card, a municipal authorisation letter on a official letterhead, and the INZALO marked vehicle.

For assistance to confirm the identity of the service provider, or arrange for the reconnection of electricity after payment has been made, please call the Langeberg Municipal 24/7 call centre at 0860 88 11 11, WhatsApp 065 211 7822 or email [info@langeberg.gov.za](mailto:info@langeberg.gov.za)



# PRE-PAID ELECTRICITY DEDUCTIONS WHEN YOUR ACCOUNT IS IN ARREARS

When a municipal account of a pre-paid electricity user is in arrears, a portion of their pre-paid electricity purchase will automatically be deducted and paid towards settling a portion of their outstanding debt. As per the Credit control and debt collection policy.

**IF YOUR ACCOUNT IS IN ARREARS, YOUR PRE-PAID ELECTRICITY WILL BE RESTRICTED IN THE FOLLOWING WAY.**



**Duration of arrears on municipal account.**



**Percentage of pre-paid purchases automatically deducted towards crediting your arrears account.**



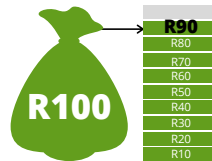
**Percentage of pre-paid purchases remaining towards electricity usage.**



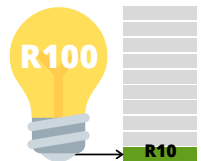
**IF NO PRIOR PAYMENT ARRANGEMENT HAS BEEN MADE, DEDUCTIONS WILL BE MADE AS FOLLOWS:**

**1 Month in arrears  
(30 Days and more)**

**- 90% deducted  
towards outstanding debt**



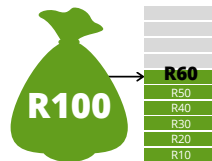
**10% remain  
towards electricity units**



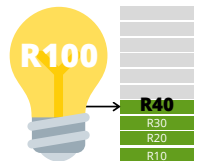
**IF PRIOR PAYMENT ARRANGEMENT IS MADE, DEDUCTIONS WILL BE MADE AS FOLLOWS:**

**1 Month in arrears  
(30 Days - 59 Days)**

**- 60% deducted  
towards outstanding debt**

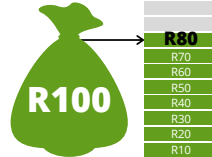


**40% remain  
towards electricity units**

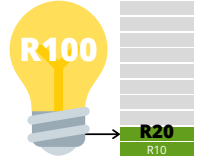


**2 Months in arrears  
(60 Days - 89 Days)**

**- 80% deducted  
towards outstanding debt**

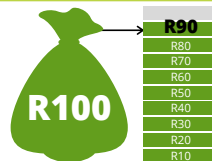


**20% remain  
towards electricity units**

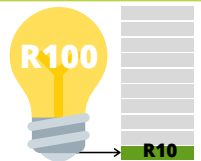


**3 Months in arrears  
(90 Days and more)**

**- 90% deducted  
towards outstanding debt**



**10% remain  
towards electricity units**



With this policy enhancement, the municipality is offering assistance to residents to make special arrangements for outstanding accounts and avoid having their electricity disconnected when their account is overdue. We encourage consumers to get in touch with us to arrange a payment plan and prevent service disruptions. However, if a consumer chooses not to utilise this additional service, they can contact the Credit Control office and indicate that they would prefer to have their electricity disconnected if their account is overdue.

**To make a payment arrangement, visit or contact the Credit Control Office at your nearest municipal office.**

Ashton  
023 615 8000

Bonnievale  
023 616 8000

Montagu  
023 614 8000

McGregor  
023 625 1630

Robertson  
023 626 8200



## UPDATE YOUR PREPAID ELECTRICITY METER BEFORE 24 NOVEMBER 2024

All STS prepaid electricity meters in South Africa must be updated by 24 November 2024. This update will ensure your meter accepts the new STS Edition 2 prepaid electricity tokens.

In the Langeberg Municipal area, 99.8% of prepaid meters have already been updated. Starting with door-to-door visits by Syntell, followed by a do-it-yourself phase that enable consumers to update their own meters.

### PHASE 2: DO-IT-YOURSELF UPDATE YOUR PRE-PAID ELECTRICITY METER BY FOLLOWING THESE EASY STEPS:

1

Prepaid meter users should recharge any previously purchased vouchers before they enter the codes to update the meter. Before updating your pre-paid electricity meter, ensure that any previously purchased electricity vouchers have been processed into your meter box.

2

Purchase electricity from your normal vendor or online channel. If your pre-paid electricity meter box has not yet been updated, the system will provide three 20-digit token numbers on your slip. All three tokens must be entered into the meter in the order that they appear.

3

Enter the first 20-digit token numbers and wait for it to accept. Next, enter the second 20-digit token number and wait for it to accept. Finally, enter the third 20-digit token to recharge your units as usual.

### PHASE 3: REPLACE INCOMPATIBLE PREPAID METERS

Langeberg Municipality is in the final phase to replace prepaid meters that are not compatible with the required software update.

**Should you have any queries or need assistance, contact the Syntell Service desk at:**

- Phone: 0218121877
- WhatsApp: 0727289229
- Email: [servicedeskagents@syntell.co.za](mailto:servicedeskagents@syntell.co.za)

# PROJECT UPDATE - SEPTEMBER 2024



## UPGRADE WASTEWATER TREATMENT WORKS

**Project Status:** Construction Work on inlet works, bio-reactor and clarifier is on schedule. Pipework phase 1 has been completed and phase 2 is being installed. Construction of the walling is underway. Overall progress is about 69%.

**Contractor:** T41/2023 awarded to Hiload Inyanga Construction Company (Pty) Ltd.

**Value:** R100 124 052.65 (vat inclusive)

**Location:** Robertson

**Commencement date:** 18 January 2023

**Expected completion date:** 12 December 2025



## SUPPLY AND INSTALL PRECAST CONCRETE WALLING AND ANTI-SCALE TYPE FENCING

**Project Status:** Snags have been addressed and the Works are deemed complete.

**Contractor:** Tender 36/2023 awarded to Batsini (Pty) Ltd

**Tender Value:** R2 800 000.00

**Location:** Robertson and Bonnievale

**Commencement date:** 11 January 2024

**Completed:** 15 August 2024



## UPGRADING OF ROBERTSON INFORMAL TRADING AREA

**Project Status:** Progress of work is 90% completed.

**Contractor:** Tender 44/2023 awarded to Potts Devco (Pty) Ltd

**Tender Value:** R 3 687 956.65

**Location:** Robertson

**Commencement date:** 15 April 2024

**Expected completion date:** 30 September 2024



## WATER PIPE REPLACEMENT, ROBERTSON

**Project Status:** Snags have been addressed and works are deemed complete.

**Contractor:** T43/2023 awarded to Lwazi Construction (Pty) Ltd

**Tender Value:** R 2 427 678.00

**Location:** Robertson

**Commencement date:** 20 May 2024

**Completed:** 16 August 2024





# PROGRESS OF THE ROBERTSON WASTE-WATER TREATMENT WORKS UPGRADE

The upgrade of the waste-water treatment works in Robertson is advancing as planned, with significant progress made on this multiyear project scheduled for completion in the 2025/2026 financial year. This crucial initiative is designed to enhance the town's wastewater processing infrastructure, ensuring more efficient and effective treatment.

The construction of key components, including the inlet works, bioreactor, and clarifier, is proceeding on schedule. The bioreactor is close to completion and has successfully passed its water tightness test, while the construction of the chlorine contact channels is also making notable strides. Overall, the project is approximately 67% complete.

In terms of financial management, the project has

achieved 100% expenditure of the annual MIG (Municipal Infrastructure Grant) allocation, reflecting effective and prudent use of funds.

The contract, identified as T41/2023, has been awarded to Hiload Inyanga Construction Company (Pty) Ltd. The contractor has demonstrated strong performance, contributing significantly to the project's timely progress.

Valued at R100,124,052.65 (including VAT), the upgrade project represents a significant investment in Robertson's future. With its completion scheduled for the 2025/2026 financial year, the upgraded facility is expected to greatly improve wastewater management in the town, contributing to better environmental quality and public health.





# POTHOLE REPAIR PROGRAMME SEPTEMBER 2024

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail [info@langeberg.gov.za](mailto:info@langeberg.gov.za)

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team’s attention such as pipe bursts, stormwater issues and breakdowns among other things.

| POTHOLE REPAIR PLAN - SEPTEMBER 2024 |                                                           |                       |                    |                                                       |                                                                              |
|--------------------------------------|-----------------------------------------------------------|-----------------------|--------------------|-------------------------------------------------------|------------------------------------------------------------------------------|
|                                      | Ashton                                                    | Bonnievale            | McGregor           | Montagu                                               | Robertson                                                                    |
| <b>Week 1</b><br>2-6 September       | Faure<br>Barry<br>Buitekant<br>Paul Kruger<br>Roodewal    | Frans Avenue          | Kantoor<br>Tindall | Buitekant<br>Banie<br>Van Riebeeck                    | Dirkie Uys<br>Reitz<br>Paul Kruger<br>Truter                                 |
| <b>Week 2</b><br>9-13 September      | Voortrekker<br>Dahlia<br>Begonia<br>Vygie                 | Barlinka<br>Adendorf  | Buitekant          | Piet Retief<br>Anderson<br>Bell<br>Du Preez           | Brurwana<br>Ekuthuleni<br>Lang<br>Industria                                  |
| <b>Week 3</b><br>16-20 September     | Building Avenue<br>Dudumashe Avenue<br>Zwedala<br>Matroos | Myrtle Rigg<br>Rigg   | Barry<br>Loop      | Barlinka<br>Van Huysteen<br>Ismael<br>Park<br>Andries | Coetzee<br>Polack<br>Loop<br>Van Zyl                                         |
| <b>Week 4</b><br>23-27 September     | Majola<br>Khuse<br>Uitspan                                | New Cross<br>Keurboom | Bree               | Joubert<br>Brink<br>Van Zyl<br>Thompson               | Eerste Avenue<br>Tweede Avenue<br>Derde Avenue<br>Vierde Avenue<br>Sainsbury |
| <b>Week 5</b><br>30 September        | Eike                                                      | Bloekom               | -                  | Uitvlugt                                              | Akker Avenue                                                                 |





# STRAY ANIMALS

Cattle can often be seen roaming right next to main roads in and around Langeberg, grazing scarily close to incoming and outgoing traffic. This has sparked a debate which now has everyone guessing: who is responsible for stray animals?

Western Cape Department of Local Government decided to create a By-Law on this subject. A complication with the implementation of the By-Law and the ruling of the Constitutional Court is the fact that most stray animals are not branded. This makes it difficult to identify the owner/s and to give proper notices as envisaged in the By-Law.

The Agricultural Act requires that animals must be branded. The enforcement of this legislation is vital in the management of stray animals. It is with these provisions in mind that the municipality maintains that the management of stray animals is a complicated matter and requires full cooperation from the other spheres of government.

According to Langeberg Pounds By-Law, Chapter 3: the following applies when considering the seizure of animals for impoundment:

- A lost, abandoned, stray or trespassing animal, or an animal that is not kept under proper control by its owner, and that is found in a public place or on private land, may be seized and delivered to a pound for impoundment.
- In the case of an animal that is found in a public place, the following persons may seize the animal: member of SAPS; member of the SANDF; law enforcement officer or the provincial department responsible for road traffic matters; an authorised official of the municipality; a

pound keeper; an employee of any Society for the Prevention of Cruelty to Animals located in the Province; or any other person determined by the municipality from time to time. In the case of an animal that is found on private land, the animal may be seized by the owner or occupier of that land. Alternatively, one of the authorised officials may seize the animal too.

The person who seizes the animal must deliver it to the nearest accessible pound, taking the shortest practical route and within the shortest practical time. The owner of the animal will be held liable for costs incurred by ratepayers.

However, the owner will be given seven days to dispute those fees and reasonable expenses. A pound keeper must, within seven days of the impoundment of an animal, notify the owner.

A statement should also be issued by the pound keeper to the owner stating that he or she has seven days, calculated from a date stipulated in the notice, to dispute those fees and reasonable expenses. If the owner does not dispute the fees and reasonable expenses, but fails to pay by the given date, the pound keeper will then apply to a magistrate's court for an order authorising him or her (pound keeper) to sell the animal.

## Report stray animals to our 24/7 call centre:

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [info@langeberg.gov.za](mailto:info@langeberg.gov.za)
- Message us on Facebook, Twitter or Instagram during office hours.





# THUSONG SERVICE CENTRE WEEK

Thusong Service Centres are one-stop centres providing integrated services and information from government and other civil society groups, to communities close to where they live as part of a comprehensive strategy to better their lives.

The Thusong Service Centre programme was initiated in 1999 to extend government service in an integrated manner. Aligned to Public Service Month in September, the Thusong Service Centre Week runs from 16 to 20 September 2024 nationwide to promote services on offer.

Each centre is different in size and services offered. The community of Langeberg can find the following permanent services at the Thusong Service Centre located in Robertson on the Cnr of Wesley and Paddy Street:

## HOUSING - LANGEBERG MUNICIPALITY

- 08:00 - 16:30
- Contact: 023 626 2268

Manage housing applications and queries for the Droëheuwel/Northern District area of Robertson. Handling of housing waiting list, Processing subsidy applications.

## IEC OFFICE

- 08:00 - 17:00
- Contact: 023 626 1067

Registration of voters, voter education, registration of political parties, civic and democracy education, ensuring free and fair elections

## SASSA OFFICE

- 07:30 - 16:00
- Contact: 023 626 2268

For the applications and services of social grants, child support grants, old age grants, disability grants in aid etc. Administration and reviews or re-registration process of social security and grant applications

## SOCIAL SERVICES

- 07:30 - 16:00
- Contact: 023 626 2268

For services related to Social development, funding, community upliftment programmes, early childhood and youth development and HIV/Aids support.

## CAPE ACCESS

- 08:00 - 16:30
- Contact: 023 626 2120

Free internet access, computer literacy and training, photocopying, desktop services and office service.

## DEPARTMENT OF HOME AFFAIRS

- 07:30 - 15:30
- Contact: 021 468 4508 / 021 468 4506

New ID cards, passports, birth certificates.

## CHILD WELFARE SA

- 08:00 - 16:30
- Contact: 023 626 2268

Is an umbrella body that represents more than 263 member organisations and outreach projects in communities throughout South Africa. Together with its members it forms the largest non-profit, nongovernmental organization in the field of child protection and family care and development

## SOCIAL SERVICES

- 07:30 - 16:00
- Contact: 023 626 6219

For services related to Social development, funding, community upliftment programmes, early childhood and youth development and HIV/Aids support.

## DEPARTMENT OF AGRICULTURE

- 07:30 - 16:30
- Contact: 023 626 2274

Agricultural support service, information with regards to farming development, training and development in the agricultural sector.



# MUNICIPAL NOTICES

## GRANT IN AID APPLICATIONS NOW OPEN

Applications are invited from deserving applicants in the Langeberg area, to apply for Grant in aid in terms of the Municipality's Grant in Aid Policy.

The following categories are eligible for Grant-In-Aid: Solid Waste (Cleansing), Social Development, Youth, Sports and Recreation, Environment and Tourism. Only applications on the prescribed form, that is obtainable from the Municipal Offices or the Municipal Website will be considered.

**CLICK HERE** 

## NOMINATE MEMBERS TO HOSPITAL FACILITY BOARDS AND CLINIC COMMITTEES

Want to make a difference as a voice for your community? Then you are invited to serve as a clinic committee / hospital board member and represent your health facility and community.

The Provincial Minister of Health and Wellness therefore invites bodies to nominate persons to serve on newly constituted clinic committees and hospital boards for the period 2024-2027, as per the advert put out by the department in 2023 with a closing date of 10 November 2024.

**CLICK HERE** 

## WATER SUPPLY INTERRUPTION IN ASHTON AND MONTAGU

Due to recent flooding, the Breede River Pumpstation at Vijoensdrift, which supplies water to Ashton and from Ashton to Montagu, is currently not operational.

We urge all residents in Ashton and Montagu to use water sparingly until further notice. Your cooperation will ensure that the available water reserves last until the pumpstation is reinstated.

We appreciate your understanding and assistance during this time.

**CLICK HERE** 

**CLICK HERE FOR MORE NOTICES AND  
MUNICIPAL INFORMATION**



# SERVICE REQUEST REPORT

## AUGUST 2024

NUMBER OF SERVICE REQUESTS  
RECEIVED BY THE CALL CENTRE

**2094**



**994 (PHONE CALL)**



**913 (WHATSAPP)**



**75 (IN PERSON)**



**62 (E-MAIL)**



**17 (2-WAY RADIO)**



**32 (APP)**



**1 (COLLAB)**



**- (LETTER)**

### SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

**392**

BONNIEVALE

**274**

McGREGOR

**139**

MONTAGU

**358**

ROBERTSON

**886**

### TOP REQUESTS/ COMPLAINTS

**74**

Civil (Sewerage Blockages)  
Ward 2, Robertson

**61**

Electrical (Power Failures)  
Ward 10, Ashton

**49**

Civil (Septic Tanks)  
Ward 8, Bonnievale

**45**

Civil (Sewerage Blockages)  
Ward 3, Robertson

**43**

Civil (Sewerage Blockages)  
Ward 9, Ashton

**42**

Electrical (Power Failures)  
Ward 1, Robertson

**39**

Civil (Sewerage Blockages)  
Ward 1, Robertson

**39**

Civil (Waterpipe Leaks)  
Ward 1, Robertson

**38**

Electrical (Power Failures)  
Ward 12, Montagu

**33**

Civil (Septic Tanks)  
Ward 5, McGregor

### HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

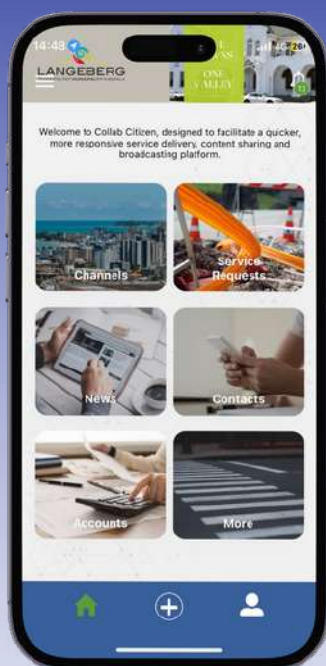
### HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

# CONNECT WITH LANGEBERG



## COLLAB CITIZEN

Easily log service requests, including a GPS location pin, description, and images. Users will also be able to monitor the progress of logged service requests.

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP



## WHATSAPP CHANNEL

Stay up to date with municipal news, service related issues, and events in the Langeberg Municipal area.

CLICK HERE OR SCAN QR CODE TO FOLLOW OUR CHANNEL



## MY MUNICIPAL METERS

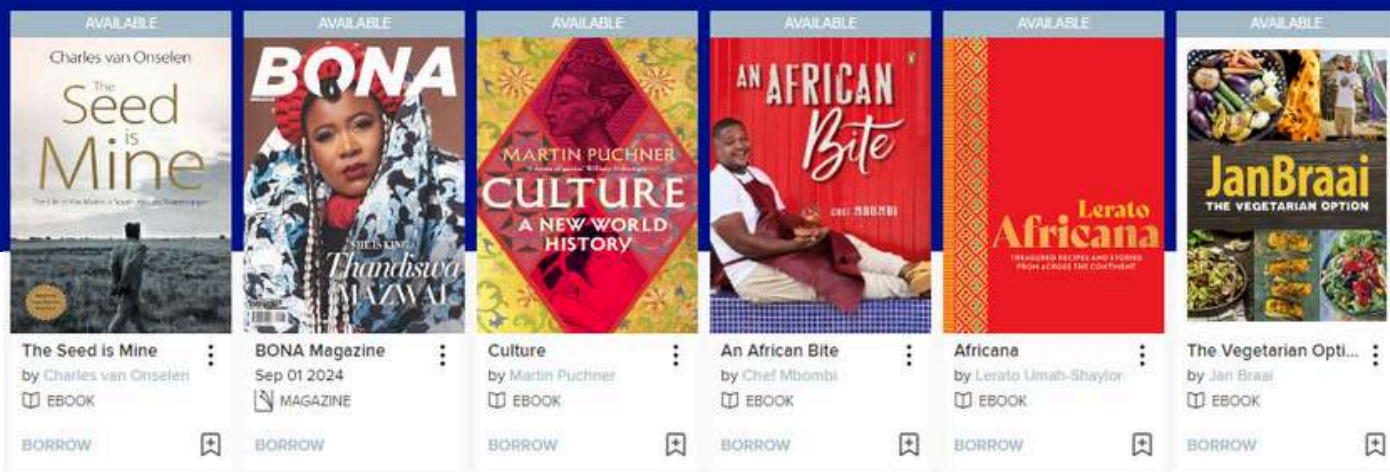
Submit and keep track of your municipal water and electricity meter readings. View a full history of your readings on record. Analyse your consumption

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP



## Heritage month - Erfenis maand - Inyanga yelifa

Heritage Month is celebrated annually in September to mark our nation's diverse culture and heritage.



**CELEBRATE HERITAGE  
MONTH AT YOUR  
LOCAL LIBRARY**

To raise awareness about Heritage Month there will be lots of exciting activities taking place to remind us of where we come from, our history and traditions.

[CLICK HERE](#)

## WATER RESULTS - AUGUST 2024

| TREATED WATER           | REQUIREMENT<br>MEASUREMENT BLUE<br>DROP STANDARDS | ASHTON | BONNIEVALE | MCGREGOR | MONTAGU | ROBERTSON |
|-------------------------|---------------------------------------------------|--------|------------|----------|---------|-----------|
| Inflow ML               |                                                   |        |            |          |         |           |
| pH (at 25°C)            | ≥5.00 - ≤9.70                                     | 6.62   | 6.75       | 6.51     | 7.13    | 6.38      |
| Conductivity (at 25°C)  | ≤170                                              | 27     | 25.5       | 9.7      | 41.8    | 5.5       |
| Turbidity (NTU)         | ≤1.0 Operational<br>≤5.0 Aesthetic                | 0.37   | 1.4        | 0.47     | 0.15    | 2         |
| Colour (mg/L as Pt)     | ≤15                                               | <4     | <4         | <4       | <4      | <4        |
| Aluminium (µg/L as Al)  | ≤300                                              | 101    | 229        | 197      | 45      | 383       |
| Iron (µg/L as Fe)       | ≤300 Aesthetic<br>≤2000 Chronic Health            | <20    | 32         | <20      | <20     | 39        |
| Free Chlorine (mg/L)    | >0.0 - ≤5                                         | >5     | 0.88       | 0.91     | >5      | 1.4       |
| E.Coli (cnt/100ml)      | Not Detected                                      | <1     | <1         | <1       | <1      | <1        |
| Total Coliform Bacteria | ≤10                                               | <1     | <1         | <1       | <1      | <1        |

**CLICK HERE FOR MORE  
WATER RESULTS**





# LANGEBERG MUNICIPAL DAM LEVELS: 9 SEPTEMBER 2024

## APPRECIATE EVERY DROP

Let us always be pro-active in saving water.

### ROBERTSON

84%

DASSIESHOEKDAM

100%

KOOSKOKDAM

### MONTAGU

58%

BO-DAM

81%

ONDER-DAM

### MCGREGOR

93%

VAALDAM

92%

ROOIDAM

88%

DRINKWATERDAM

### ASHTON

60%

STOORDAM

### ALL TOWNS

80.5%

79.1% Last year

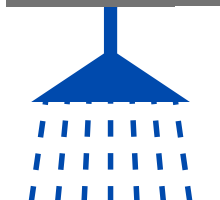
BRANDVLEI DAM

**PLEASE REPORT  
WATER MISUSE  
AND LEAKS AT  
0860 88 11 11**

## HOW TO SAVE WATER AT HOME

### TURN OFF TAPS

While washing, brushing, shaving...



### TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



### FIX

Leaking taps, pipes and toilets.

### SAVE A FLUSH

and install a water-saving toilet flush system.



**WASH ONLY FULL LOADS OF CLOTHES AND DISHES.**

### USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.



**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
**0860 88 111**



**WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
**023 615 8911**

## LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

## NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND  
MOUNTAIN FIRES**  
**CAPE WINELANDS DISTRICT  
MUNICIPALITY CALL CENTRE:**  
**021 887 4446**



**BUREAU OF MISSING PERSONS**  
**021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE**  
**021 948 9900**



**POISONS INFORMATION  
HELPLINE OF THE W-CAPE**  
**0861 555 777**



**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

## HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

## CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

## DENTAL CLINIC

**ROBERTSON - 023 626 1602**

## CLINIC TIMES:

**07:30 - 16:00**  
**(MON - FRI)**  
**(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER**  
**063 556 6338**



**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
**0800 428 428 or \*120\*7867#**