LANGEBERG
MUNISIPALITEIT MUNICIPALITY MASIPALA

EXPRESS

EDITION 147 - NOVEMBER 2026



IN THIS ISSUE

03 MESSAGE FROM THE MUNICIPAL MANAGER

04 LANGEBERG MUNICIPALITY WORKS TOWARDS ROAD IMPROVEMENTS

05 R32.8 MILLION ROAD REHABILITATION PROJECT

07 POTHOLE REPAIR PROGRAMME: OCTOBER 2026

08 VAN ZYL STREET SPORTS GROUND UPGRADE PROGRESSES

09 PROJECT UPDATE

10 LANGEBERG MUNICIPALITY OUTLINES MEASURES TO ADDRESS WASTEWATER INFRASTRUCTURE CONCERNS IN MONTAGU

11 BE WATER-WISE: PRACTICAL TIPS TO PREPARE FOR A HOTTER, DRIER SUMMER

12 LANGEBERG MUNICIPAL DAM LEVELS: 06 NOVEMBER 2026

13 MANDELA SQUARE PROJECT BRINGS ESSENTIAL SERVICES CLOSER TO RESIDENTS

15 KNOW YOUR RIGHTS: REPORT UNEXPECTED CARD PAYMENT FEES

16 THE FESTIVE SEASON IS AROUND THE CORNER: MAKE SAFETY A PRIORITY

17 SERVICE REQUEST REPORT : OCTOBER 2026

18 16 DAYS OF ACTIVISM: STAND TOGETHER TO END GENDER-BASED VIOLENCE

20 WHEN IT'S HOT: HOW TO PREVENT HEAT ILLNESSES

22 MUNICIPAL NOTICES

22 COMMUNITY FEEDBACK

23 GEYSER CONTROL SYSTEM

24 GOOD READS

24 WATER QUALITY RESULTS - OCTOBER 2026

25 RECYCLE

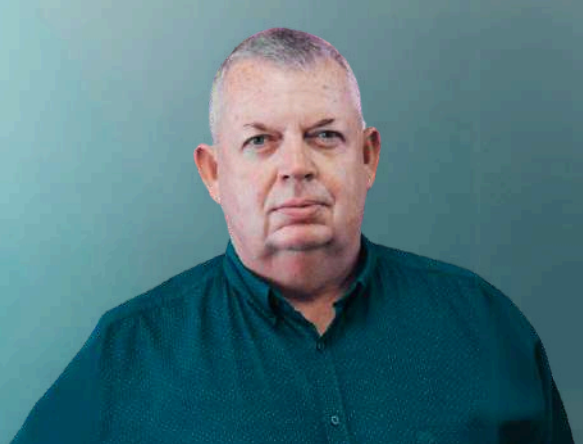
26 KEEP YOUR CONTACT INFORMATION UP TO DATE

27 CONNECT WITH US

28 EMERGENCY NUMBERS

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact the Communications Team at communications@langeberg.gov.za



MESSAGE FROM THE MUNICIPAL MANAGER

MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE

November is a significant month for local government as we prepare for a new term of leadership. The local government elections held on 4 November 2026 marked an important milestone in our communities' democratic journey. I thank every resident who participated in the elections and exercised their right to vote.

I also congratulate those elected to represent our communities. As we welcome the incoming Council, I look forward to working together in the interests of accountable governance, responsible decision making and improved service delivery.

Following the declaration of the election results, the Municipality will proceed with the formal establishment of the new Council. The Council inauguration is scheduled for a date in the week commencing 16 November 2026. This important step will enable the new Council to begin its work and fulfil its governance responsibilities.

The following step will be to establish ward committees through a nomination and election process. In terms of the applicable legislation, ward committees must be established within 120 days after the election of the Municipal Council.

These committees provide an important link between communities and the Municipality, creating opportunities for residents to raise local concerns, communicate service delivery needs and participate in municipal affairs. I encourage residents to participate actively in the process and support the appointment of committed representatives who will serve the interests of their communities.

Our planning for the future remains a priority. Preparations for the extensive work to be undertaken over the next five-year term of office will begin now.

The public participation period for the new generation 2027/28–2031/32 Integrated Development Plan (IDP) closed on 31 October 2026, and we are currently capturing and consolidating the inputs received from our communities. These contributions will inform the preparation of a draft IDP, which will be presented to the public for further participation and to Council for consideration and approval. This process is an important step in ensuring that the Municipality's strategic priorities, budgets and service delivery plans reflect the needs and aspirations of the communities we serve for the next five years.

This edition of the newsletter further highlights progress in our communities, including the completion of the Mandela Square Project and an update on the Van Zyl Street Sports Grounds. These developments reflect our ongoing efforts to improve public spaces, support community activities and enhance the quality of life of our residents.

As we approach summer, we must remain mindful of our water usage. The predicted El Niño conditions raise serious concerns about prolonged hot and dry weather. Water conservation must be a priority for every household, business and visitor. Please repair leaking taps and pipes, limit garden irrigation, take shorter showers and reuse grey water where possible. Every drop saved makes a difference. By acting together now, we can help protect our water resources and reduce the risk of stricter restrictions later.

Thank you for your continued support and partnership. I wish all our residents a safe, peaceful and refreshing festive season.

Best wishes!
Daniel Lubbe
Municipal Manager

LANGEBERG MUNICIPALITY WORKS TOWARDS ROAD IMPROVEMENTS

Langeberg Municipality is aware of the condition of roads across its municipal area and continues to work on solutions to address the challenges.

A significant backlog in funding for road resurfacing and rehabilitation has contributed to the deterioration of roads over the years, especially during the rainy season. The much-needed rain not only makes it difficult to repair roads, but the wet conditions also contribute to further deterioration of the road surface.

As a short-term measure, the Municipality follows a Pothole Repair Programme, which includes pothole repairs and the cleaning of stormwater channels in the towns. Between July and September 2026, municipal teams repaired 16,994 potholes across the five towns. Robertson recorded the highest number of repairs at 8,479, followed by Bonnievale with 3,768, Ashton with 3,452, Montagu with 1,126 and McGregor with 169.

Langeberg Municipality thanks residents for their patience as teams continue working across the five towns to address immediate road maintenance needs.

Addressing the underlying road damage
Although pothole repairs improve road safety and accessibility in the short term, some roads require more extensive rehabilitation. In several areas, particularly along older roads, deterioration extends beneath the surface into the underlying pavement structure. As a result, potholes may reappear even after repairs have been completed.

Preliminary assessments estimate that approximately R300 million will be required to rehabilitate the most severely affected roads across the municipal area. In certain locations, water and sewer infrastructure may also need to be upgraded or replaced before road reconstruction can take place, adding to the overall cost.

Investing in longer-term road improvements
Alongside ongoing pothole repairs, the Municipality is planning and implementing capital projects to improve road infrastructure within its available budget. The 2026/27 adjustment budget, as at August 2026, includes approximately R31.51 million for Roads and Storm Water capital projects.

This includes the following key projects:
Ashton road upgrade: R17.35 million has been allocated to the project, which is currently in the construction phase. Expenditure of approximately R4.97 million was recorded in the September 2026 budget report.

Robertson precinct upgrade: R8.70 million has been allocated to the project, which was at the procurement stage. The project scope is to be adjusted to align with the available funding.

Rehabilitation and upgrading of existing tar roads: R4.18 million has been allocated towards the rehabilitation or upgrading of existing tar roads across the five towns. These allocations include projects carried over from the previous financial year and form part of the broader capital programme. They are not exclusively dedicated to pothole repairs.

A three-year road rehabilitation and resurfacing tender was advertised on 23 October 2026. The Municipality will also consider whether unspent funds can be redirected towards road rehabilitation through the February 2027 adjustment budget, subject to funding availability and the necessary approvals.

While budget constraints and the extent of the damage present significant challenges, the Municipality will continue prioritising road maintenance and pursuing longer-term improvements as resources permit.

HOW TO REPORT A POTHOLE

Residents can help the Municipality identify problem areas by reporting potholes and damaged roads through its 24-hour Customer Care Centre. Reported potholes are added to the Municipality's Pothole Repair Programme. Repairs are prioritised according to road conditions, traffic volumes, safety risks, weather and available resources.

- Telephone: 0860 88 1111
- Email: Complaints@langeberg.gov.za
- WhatsApp: 065 211 7822
- Submit a GPS location: Collab Citizen App



R32.8 MILLION
ROAD REHABILITATION PROJECT

Langeberg Municipality is making significant progress on its R32.8 million road rehabilitation programme aimed at improving road infrastructure, stormwater management and road safety in Ashton and Montagu.

The project, undertaken by AMANDLA TESS JV under Tender T45/2025, commenced on 10 March 2026 and covers three road sections in Ashton and one section in Montagu. The works comprise approximately 3.58 kilometres of road rehabilitation, surfacing, paving and stormwater infrastructure improvements.

Road-Section Lengths

- Barlinka Street, Montagu: 720 m
- Zolani, Ashton: 1 800 m
- Aalwyn Street, Ashton: 160 m
- Ashton Industrial Area: 900 m

PROGRESS UPDATES

Barlinka Street, Montagu:
Upgrade of Gravel Road

The Barlinka Street project comprises the upgrade of approximately 720 metres of gravel road through the construction of interlocking brick paving and associated stormwater drainage infrastructure. The improvements will provide enhanced accessibility, improved drainage and a more durable road surface for residents, businesses and road users. Construction is progressing well and the project is anticipated to be completed on 8 December 2026





Zolani, Ashton:
Stormwater Management and Road Upgrades

The overall objective of this project is to improve stormwater management within the Zolani area by providing a formal drainage system in streets where kerbing was previously absent. The project included the installation of new kerbs, improved stormwater infrastructure, asphalt surfacing and road markings over approximately 1 800 metres of road. This project has been successfully completed.

The stormwater improvements will assist in managing runoff more effectively, reducing erosion and protecting the road infrastructure for the long term.





R32.8 MILLION ROAD REHABILITATION PROJECT

CONTINUED

Aalwyn Street, Ashton:
Upgrade of Gravel Road

The Aalwyn Street project involved the upgrade of approximately 160 metres of gravel road, including the installation of stormwater drainage infrastructure and the construction of an improved road surface.

The project has been successfully completed and provides improved access, enhanced drainage and a more durable road for the surrounding community.





Ashton Industrial Area:
Upgrade of Industrial Roads

The upgrade of roads within the Ashton Industrial Area consists of approximately 900 metres of road reconstruction, paving and the installation of stormwater infrastructure. Once completed, the project will significantly improve access for local businesses and heavy vehicles operating within the industrial area.

Several challenges were encountered during construction, including the relocation of existing water pipelines and electrical services. Despite these challenges, construction is progressing well and remains on track for completion on 8 December 2026.



IMPROVING INFRASTRUCTURE FOR THE FUTURE

The rehabilitation project supports the Municipality's commitment to upgrading essential infrastructure, improving mobility and road safety, and promoting economic development across the Langeberg region. The rehabilitation project is designed to deliver long-term benefits for residents, businesses and road users throughout the Langeberg Municipal area. Improved stormwater infrastructure will assist in effectively managing drainage requirements, while upgraded road surfaces will improve mobility, accessibility and road safety.

Upon completion, the project will have delivered approximately 3.58 kilometres of upgraded road and stormwater infrastructure in Ashton and Montagu, supporting both community needs and economic development within the Municipality.



POTHOLE REPAIR PROGRAMME

OCTOBER PROGRESS REPORT | 5,881 TOTAL POTHOLES REPAIRED

Langeberg Municipality urges the community to log complaints about potholes, uneven road surfaces, damaged pavements, and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail info@langeberg.gov.za

Roads with high volume of traffic are prioritised.

All potholes reported will receive attention according to the programme that is updated monthly.

The Civil works team does its best to stay on schedule, but it is subject to weather and other urgent matters requiring the team's attention such as pipe bursts, stormwater issues and equipment breakdowns.

ASHTON
1442 POTHOLES REPAIRED AT

44 - Spofana
28 - Wenzile
32 - Mkhohli
18 - Mketsu
102 - Begonia
77 - Uitspan
52 - Eike
38 - Maroela
59 - Vygie
82 - Delphinium
34 - Iris
24 - Riviera
140 - Paul Kruger
70 - Krisant
82 - Bluebells
76 - Coronation
62 - Gladioli
48 - Acacia
39 - Burkea
88 - Olien
32 - Sipres
29 - Disa
47 - Jakaranda
72 - Roses
67 - Industrial

BONNIEVALE
1048 POTHOLES REPAIRED AT

93 - Almeria
272 - Waterkant
201 - Domingo
72 - Magnolia
16 Kelkiewyn
92 - Geelhout
202 - Silwerboom
56 - Leeubekkie
14 - Hill
30 - Roos

MCGREGOR
50 POTHOLES REPAIRED AT

9 - Buitekant
5 - Hartzenberg
7 - Pietman Visser
9 - Willie Meyer
6 - Van Niekerk
9 - Barry
5 - Tweede Laan

MONTAGU
414 POTHOLES REPAIRED AT

16 - Kerk
39 - Berg
7 - Van Riebeeck
8 - Willem Lourens
7 - Kingna
21 - Piet Retief
11 - De Bos
14 Barry
8 - Rawson
13 - Joubert
19 - Bad
10 - Goetham
16 - Stevens
13 - Boesak
9 - Fluks
43 - Du Preez
14 - Afrika
22 - Sacco
52 - Buitekant
39 - Eyssen
33 - Barlinka
-

ROBERTSON
2927 POTHOLES REPAIRED AT

186 - Jubel
325 - Kloof
50 - Tindall
105 - Kerk
84 - Van Reenen
223 - White
16 - Robertson
36 - Barry
33 - Reitz
388 - Industria
44 - Van Reenen
422 - Hani
154 - Ceder Ave
68 - Piet Retief
28 - Paul Kruger
32 - Van Zyl
233 - Wesley
45 - Alberta Ave
21 - Loop
61 - Swellendam
289 - Scaife
84 - Malherbe



VAN ZYL STREET SPORTS GROUND UPGRADE PROGRESSES

The R9.98 million upgrade of the Van Zyl Street Sports ground in Robertson is progressing, with work advancing on the sports fields, drainage and supporting infrastructure. Physical progress is about 75% complete, and the project is scheduled for completion by 30 November 2026.

The upgrade aims to improve local sporting facilities and provide a better environment for sports and recreational activities in the community.

Construction progress

Work on the Van Zyl Street Sports Ground upgrade in Robertson continues, with several parts of the project nearing completion.

- Site clearance: 100% Complete.
- Sports fields and earthworks: Approximately 90% Complete.
- Stormwater and subsoil drainage: 91% Complete.
- Ablution facilities: 86% Complete.
- Parking and street works: 35% Complete.
- Electrical ducting: 50% Complete.
- Irrigation and floodlighting: Work is ongoing.

The project includes improvements to the sports fields and supporting infrastructure, including irrigation, drainage, parking, electrical services and ablution facilities. These upgrades will contribute to improved facilities for sporting activities in Robertson.

Grass establishment and next steps

The establishment of the grass playing surfaces remains an important part of the project. The condition of the grass sods requires further assessment to determine their suitability for establishing the playing surfaces. Once the grass has been laid, it will need sufficient time to establish before the fields can be used for sporting activities.

Public safety reminder

Residents are reminded that unauthorised access to the construction site is not permitted. Keeping clear of the site helps protect public safety and the infrastructure being installed.

Langeberg Municipality will continue to monitor the project's progress as the remaining work is completed.

PROJECT UPDATE

TENDER 13/2026 - UPGRADE AND REFURBISHMENT OF BONNIEVALE WATER TREATMENT WORKS PHASE 1



Status: The Contractor has established on site and is identifying services.
Location: Bonnievale
Contractor: Exeo Khokela Construction
Value: R 22 185 018.46
Commencement date: 16/10/2026
Estimated completion date: 23 July 2027

TENDER 46/2025 - UPGRADING & REFURBISHMENT OF MCGREGOR WATER TREATMENT WORKS



Status: Construction is underway with progress being made on the concrete sludge dams, the backwash recovery tanks and pump stations, sand filters, and flocculation chamber.
Location: McGregor
Contractor: INENZO WATER (PTY) LTD
Consultant: LYNERS JPCE JV
Value: R 49 088 971.92
Commencement date: 2/4/2026
Expected completion date: 4/4/2028

TENDER 57/25 – UPGRADING VAN ZYL STREET SPORTSGROUND



Status: Progress is being made with the installation of the topsoil, construction works on the cloakrooms, mast foundations and irrigation systems are underway.
Location: Robertson
Contractor: NYASHA EMPIRE
Consultant: INVICTUS PTY LTD
Value: R 9 981 317.48
Commencement date: 07/04/2026
Expected completion date: 30/11/2026

TENDER 27-2025 UPGRADING OF FLOODLIGHTS AT CALLIE DE WET SPORTSGROUND



Status: Works are completed and have entered the defects liability period.
Location: Robertson
Contractor: HCC ENERGY PTY LTD
Value: R 1 250 136.25
Commencement date: 09/03/2026
Expected completion date: 30/11/2026

LANGEBERG MUNICIPALITY OUTLINES MEASURES TO ADDRESS WASTEWATER INFRASTRUCTURE CONCERNS IN MONTAGU

Langeberg Municipality acknowledges and shares the community's concerns regarding occasional sewer overflows within the Montagu sewer network and their potential impact on the Kingna River.

The occasional sewer spillages and overflows are generally associated with pipe breakages from ageing pipeline infrastructure, unforeseen mechanical failures, power interruptions, blockages caused by inappropriate materials entering the sewer system and limited sump capacity when sudden increases in flow during heavy rainfall events occur.

The growing population, informal settlements and new developments continue to place further strain on the ageing infrastructure network.

As spillages present environmental, public health, and service delivery risks, the Municipality responds to incidents as a priority, with operational teams working to contain spills, repair faults and minimise environmental impacts. While ongoing maintenance remains essential, infrastructure upgrades are also needed to improve the system's long-term capacity and reliability.

To reduce the risk of future incidents and improve the resilience of the wastewater system, the Municipality has identified the following short-, medium-, and long-term interventions:

SHORT-TERM ACTIONS

Several measures have been implemented or are pursued to reduce the risk of future incidents:

- A third backup pump has been installed to improve operational resilience should a pump fail.
- A contractor has been appointed to repair the sewer pipeline crossing Kingna Bridge, to the pump station, to commence work within two weeks.
- The appointment of a professional service provider to design the upgrade of Sewer Pump Station 1 is in progress, to be finalised within two months.
- An early-warning telemetric system will alert the responsible official on duty of potential pump station failures for immediate response.
- Increased inspections and operational monitoring of wastewater pumping infrastructure, will continue throughout the day and night.
- The Municipality maintains an immediate response capability to address operational failures and minimise environmental impacts as soon as any complaint and/or report is received.
- Automatic generator-starting technology will be installed to maintain pump operations during power failures.
- Clean-up and remediation measures will be strengthened.
- Monitoring will be increased, and grids installed at identified informal settlement connection points to prevent waste entering the sewer network.

MEDIUM- TO LONG-TERM ACTIONS

The Municipality has also identified the following medium- and longer-term interventions:

- Submit a request for capital funding in the 2027/28 financial year for the upgrade of Montagu Sewer Pump Station 1. Implementation will be subject to budget approval and funding availability.
- Upgrade telemetry and monitoring systems across municipal sewer pump stations to improve monitoring, fault detection and operational control.
- Upgrade the Montagu Wastewater Treatment Works to improve treatment processes, operational reliability and compliance.
- Continue with the improvement and development of the real time information and operational system (ProtApp) through which the essential parameters are measured and reported a few times every day, with photographic evidence of the readings on the instruments to avoid any error or incorrect interpretation.

Specific implementation timeframes for these longer-term projects have not yet been confirmed and will depend on planning, approvals and funding availability.

2027/28 BUDGET AND INFRASTRUCTURE PLANNING AND MANAGEMENT

Municipal infrastructure projects are planned over several financial years, guided by technical assessments, risk evaluations, regulatory requirements, available funding, and competing service delivery priorities across the municipal area. Although not all infrastructure needs can be addressed in a single financial year, wastewater infrastructure remains an important area receiving attention through both operational and capital expenditure programmes.

The Municipality also engages continuously with Provincial and National Government departments regarding potential grant funding opportunities for critical infrastructure projects where municipal resources are insufficient to address all identified needs. Langeberg Municipality remains committed to protecting the environment, safeguarding public health and improving the reliability of its wastewater infrastructure within the financial resources available.

Residents are encouraged to report sewer spillage incidents through the municipal call centre and obtain a reference number for follow-up.Residents are urged not to use the sewerage system as a dumping ground. Wet wipes, sanitary products, nappies, fats, oils, grease and other inappropriate materials can cause blockages, damage pumps and contribute to sewer overflows. Only toilet paper and human waste should be flushed.

BE WATER-WISE:

PRACTICAL TIPS TO PREPARE FOR A HOTTER, DRIER SUMMER

With the South African Weather Service forecasting above-normal temperatures and below-normal rainfall across much of the country this summer, it's more important than ever to use water wisely. By taking simple steps now, we can all help ensure there is enough water for our families, our communities and the environment.



HERE ARE A FEW PRACTICAL WAYS TO SAVE WATER AND BE PREPARED:

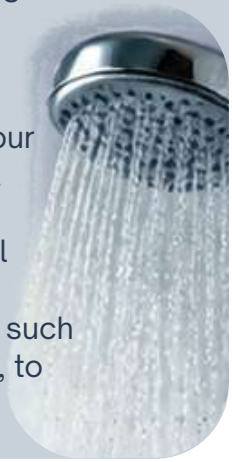
1 STORE WATER FOR EMERGENCIES

- Keep an emergency supply of approximately 4 litres of drinking water per person per day. A family of four should aim for at least 48 litres for three days.
- Store water in clean, sealed containers in a cool, dark place, away from direct sunlight, chemicals and fuel.
- Rotate stored water regularly to ensure it remains suitable for use.



2 MAKE EVERY DROP COUNT INDOORS

- Fix leaking taps, pipes and running toilets promptly.
- Take shorter showers instead of baths.
- Turn off the tap while brushing your teeth, shaving or washing dishes.
- Only run washing machines and dishwashers when you have a full load.
- Reuse suitable household water, such as water from rinsing vegetables, to water plants.



3 USE WATER WISELY OUTDOORS

- Water gardens during the early morning or late evening to minimise evaporation.
- Avoid watering lawns unnecessarily and consider drought-resistant, indigenous plants.
- Use a watering can instead of a hosepipe where possible.
- Collect rainwater in tanks or containers for gardening, cleaning and other suitable purposes.



4 BE PREPARED AND STAY INFORMED

- Keep an eye on municipal water-saving notices and restrictions.
- Report water leaks and burst pipes to the municipality as soon as possible.
- Discuss water-saving habits with your family and encourage children to understand the importance of conserving water.





Save water today for a more water-secure tomorrow!

Water conservation is everyone's responsibility. By making small, consistent changes today, we can help protect our water resources, reduce unnecessary wastage and strengthen our communities' ability to cope with challenging weather conditions.
Every drop counts. Save water today for a more water-secure tomorrow!

LANGEBERG MUNICIPAL DAM LEVELS: 06 NOVEMBER 2026

Recent rainfall and improved dam levels across the Langeberg municipal area have stabilised water resources. Residents are encouraged to continue using water responsibly, as water remains a limited and valuable resource.

ROBERTSON

DASSIESHOEKDAM	KOOSKOKDAM
100%	100%

MONTAGU

BO-DAM	ONDER-DAM
100%	85%

MCGREGOR

VAALDAM	ROOIDAM	DRINKWATERDAM
95%	100%	95%

ASHTON

STOORDAM
80%

ALL TOWNS

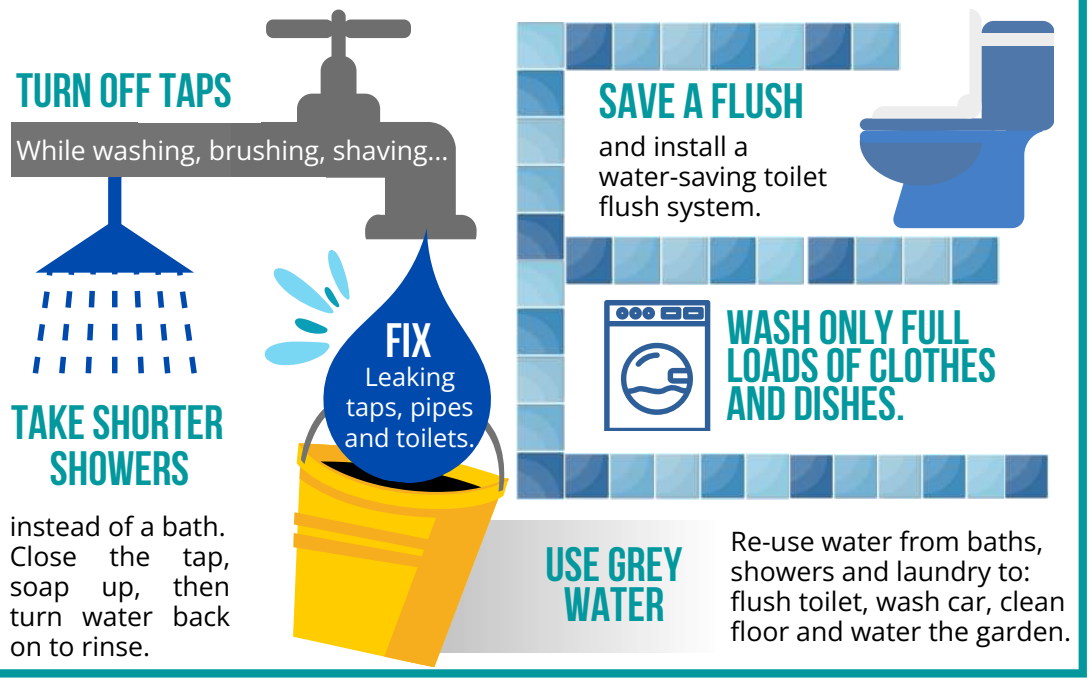
69.9%

75.7% Last year

BRANDVLEI DAM

PLEASE REPORT WATER MISUSE AND LEAKS AT 0860 88 11 11

HOW TO SAVE WATER AT HOME



MANDELA SQUARE PROJECT BRINGS ESSENTIAL SERVICES CLOSER TO RESIDENTS

Residents of Mandela Square in Montagu now have better sanitation facilities, improved roads and upgraded drainage services following the completion of a municipal infrastructure project

The project, funded by the Western Cape Department of Infrastructure, aims to improve living conditions and make it easier for residents to access essential services.

Alderman Schalk van Eeden, Executive Mayor, described the project as a step in the right direction and expressed hope that similar initiatives would continue beyond his term of office. “This is the first step in the right direction. Although my term as Mayor is coming to an end, I hope to see this type of project continue so that more communities can benefit from essential services and better living conditions,” he said.

Improved Sanitation Facilities

The project includes 11 communal toilet facilities. Each facility contains six toilets and two washing areas, giving residents access to cleaner and safer sanitation services. The facilities are fenced to help prevent vandalism and improve safety.

Mr Mike Mgajo, Director Community Services, thanked the municipal staff involved in delivering the project. “I would like to acknowledge the staff who worked hard to bring this project to completion. Their commitment and contribution have helped turn an important community need into a reality,” he said.



MANDELA SQUARE PROJECT BRINGS ESSENTIAL SERVICES CLOSER TO RESIDENTS









Upgraded Roads and Stormwater Management
Around 500 metres of internal roads were built, including a tarred access road. The improved roads make it easier for residents to move around and allow emergency vehicles, such as ambulances and fire engines, to reach homes more quickly. Drainage systems were also installed to reduce flooding and keep roads in better condition during heavy rain.

Mrs Marsha Brown, Manager: Human Settlements Administration, spoke about the project and the work undertaken by her team. “Delivering a project of this nature takes planning and coordination. I am proud of the work done by my team to help bring these facilities and services to the Mandela Square community,” she said.

A shared responsibility
Councillor Dannie September, Portfolio Committee: Community Services Chairperson, highlighted the importance of community involvement in ensuring that the facilities remain available for residents to use. “These facilities belong to the community, and residents have an important role to play in looking after them. By using them responsibly and reporting vandalism, we can help ensure they remain useful for years to come,” he said.

The handover marks an important milestone for Mandela Square. Continued cooperation between Langeberg Municipality and residents will help ensure that the facilities remain in good condition and continue to serve the community.

KNOW YOUR RIGHTS:
REPORT UNEXPECTED CARD PAYMENT FEES

You have the right to

- know the purchase price upfront,
- question unexpected charges,
- request proof of payment and
- report suspected unfair trading practices.



YOUR CONSUMER RIGHTS

The National Consumer Commission (NCC) warns about additional, undisclosed card payment fees and minimum-spend requirements at some informal businesses and spaza shops. The practice, commonly referred to as a swipe fee, may involve a shop adding R2, R5 or R10 to a purchase simply because a customer chooses to pay by card rather than cash.

The Consumer Protection Act, 2008, protects consumers against certain unfair pricing practices. Section 23(6)(a) of the Act states that a supplier may not require a consumer to pay more for goods or services than the displayed price, subject to the exceptions provided for in the Act. This means that consumers should not be surprised by undisclosed charges at the till.

Businesses must ensure that prices and any applicable charges are communicated clearly so that customers can make informed decisions before completing a transaction.

STEPS TO TAKE

If a shop charges an additional card payment fee:

1. **Question the charge:** Politely ask the shopkeeper to explain the additional fee. Avoid confrontation and prioritise your safety.
2. **Keep evidence:** Request a receipt and, where possible, photograph the displayed price or relevant signage. Record the shop's name, address, date, time and additional amount charged.
3. **Record the card machine details:** Note the payment provider or machine branding, such as Yoco, iKhokha or a bank-branded Speedpoint terminal. Record the merchant number on your receipt, if available. Never share your PIN or full card details.
4. **Report the matter:** If you believe your consumer rights have been violated, lodge a complaint with the relevant consumer protection authority.

CONTACT DETAILS

Contact the Consumer Goods and Services Ombud (CGSO) first.

Consumer Goods and Services Ombud (CGSO)
- Telephone: 0860 000 272
- Email: info@cgso.org.za
- Website: https://www.cgso.org.za/

If the matter remains unresolved or you wish to report a suspected contravention escalate the complaint to:

National Consumer Commission (NCC)
- Telephone: 012 065 1940
- Online complaints: https://eservice.thencc.org.za/
- Website: https://thencc.org.za/

You may also report the matter to the bank or payment machine provider, supplying the merchant details and supporting evidence.

PREPAID ELECTRICITY CUSTOMERS

Residents who are required to purchase other products before being allowed to buy prepaid electricity, or who are charged an additional card fee when purchasing prepaid electricity, are encouraged to report the matter to Langeberg Municipality.

Contact the Municipality through any of the following channels:

- Email:info@langeberg.gov.za
- Telephone: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- Website: https://www.langeberg.gov.za/contact-us.html

Langeberg Municipality encourages residents to keep proof of payment, record the details of suspected unfair charges and report concerns through the appropriate channels. Transparent pricing and fair treatment benefit both consumers and local businesses.








THE FESTIVE SEASON IS AROUND THE CORNER: MAKE SAFETY A PRIORITY

As the festive season approaches, Langeberg Municipality encourages residents and visitors to plan ahead, take precautions and make safety a priority.

The holiday period brings family gatherings, travelling and outdoor activities. However, increased traffic, hot weather, fires and activities around swimming pools, rivers and dams can increase the risk of accidents and emergencies. A few simple precautions can help protect you, your family and others.

Plan Ahead and Stay Informed

Families should discuss what to do in an emergency, identify a safe meeting point and keep important contact numbers accessible.

- Keep a first aid kit, essential medication, a torch and drinking water at home.
- Make sure cellphones are charged.
- Monitor weather forecasts and official municipal and government notices.
- Follow emergency service instructions, especially during severe weather or evacuations.

Prevent Fires

Hot, dry and windy conditions can cause fires to spread quickly. Take care when braaiing or making open fires.

- Never leave fires or braais unattended.
- Keep fires away from dry vegetation and buildings.
- Extinguish fires and hot coals completely before leaving.
- Avoid activities that could cause sparks near dry grass.
- Keep access routes clear for emergency vehicles.
- Report fires immediately to the Fire Emergency Line 023 615 8911
- If a building catches fire, get everyone outside and never go back inside to retrieve belongings.

Make Road Safety a Priority

Increased traffic and longer journeys can raise the risk of accidents during the festive season.

- Check your vehicle's tyres, brakes, lights and windscreen wipers.
- Plan your route and allow enough time.
- Ensure everyone wears a seat belt and children use appropriate restraints.
- Obey speed limits and avoid distractions.
- Take regular breaks and never drive when tired.
- Never drive under the influence of alcohol or drugs.
- Arrange alternative transport if you plan to drink.
- Pedestrians should use designated crossings and wear reflective clothing at night.

Be Prepared for Severe Weather

Heavy rain and strong winds can create dangerous conditions and cause flooding.

- Monitor official weather forecasts and warnings.
- Keep gutters and drains clear of litter.
- Secure loose outdoor items.
- Know whether your home is in an area at risk of flooding.

Never walk, swim or drive through floodwater or attempt to cross a flooded low-water bridge. Move to higher ground when necessary and follow emergency instructions. Report hazards and avoid sharing unverified information during emergencies.

Keep Emergency Numbers Close

Contact the appropriate emergency service as soon as it is safe to do so. When reporting an emergency, provide:

- Your location.
- What has happened.
- Whether anyone is injured or in immediate danger.
- Keep emergency numbers saved on your cellphone or somewhere easily accessible.

(View the full list of emergency contact numbers for the Langeberg municipal area on page 28).

A safe festive season starts with responsible choices. By planning ahead, preventing fires, supervising children and taking care on the roads and around water, we can all help protect lives.

SERVICE REQUEST REPORT OCTOBER 2026

NUMBER OF SERVICE REQUESTS RECEIVED BY THE CALL CENTRE

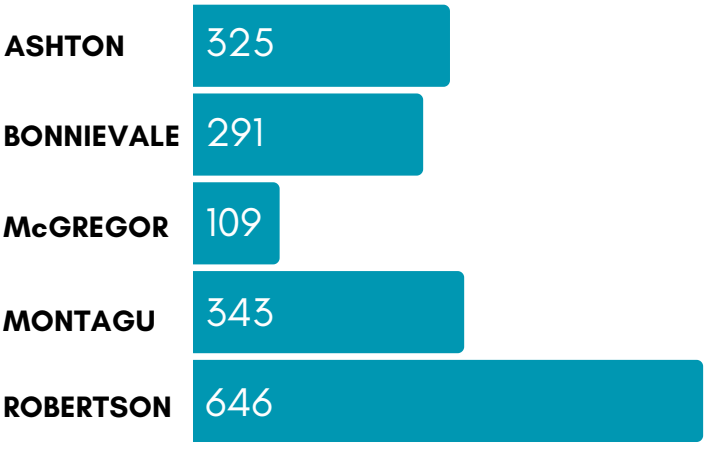
1714

- **500 (PHONE CALL)**
- **1098 (WHATSAPP)**
- **72 (IN PERSON)**
- **33 (E-MAIL)**
- **1 (2-WAY RADIO)**
- **10 (APP)**
- **0 (LETTER)**

TOP REQUESTS/ COMPLAINTS

57	Civil (Sewerage Blockages) Ward 2, Robertson
55	Civil (Septic Tanks) Ward 8, Bonnievale
48	Electrical (Power Failures) Ward 10, Ashton
43	Civil (Sewerage Blockages) Ward 4, Bonnievale
36	Civil (Sewerage Blockages) Ward 3, Robertson
34	Civil (Sewerage Blockages) Ward 1, Robertson
36	Electrical (Power Failures) Ward 9, Ashton
28	Electrical (Power Failures) Ward 4, Bonnievale
25	Electrical (Power Failures) Ward 5, McGregor
25	Electrical (Power Failures) Ward 12, Montagu
24	Electrical (Power Failures) Ward 7, Montagu

SERVICE REQUESTS/ COMPLAINTS PER TOWN



HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

16 DAYS OF ACTIVISM: STAND TOGETHER TO END GENDER-BASED VIOLENCE

The 16 Days of Activism for No Violence Against Women and Children is an annual international campaign that runs from 25 November to 10 December. It raises awareness of gender-based violence and encourages individuals, communities, government and the private sector to act.

The campaign begins on 25 November, the International Day for the Elimination of Violence against Women, and ends on 10 December, Human Rights Day. **Other important days during this period include World AIDS Day on 1 December and the International Day of Persons with Disabilities on 3 December.**

Violence against women and girls remains a serious human rights violation. According to the World Health Organisation, nearly one in three women worldwide has experienced physical and/or sexual violence during her lifetime.

In South Africa, gender-based violence and femicide (GBVF) remain serious concerns. The 16 Days Campaign forms part of the broader 365 Days of Activism to promote a society free from violence against women and children.



What is gender-based violence?

Gender-based violence includes physical, sexual, emotional, psychological and economic abuse. It can happen at home, in workplaces, schools, and public spaces, and it can also occur online. Abuse is not always physical. Threats, intimidation, stalking, controlling behaviour, financial control and unwanted sexual conduct are also forms of abuse.

Violence against children in all its forms, including neglect, exploitation, and sexual abuse, is unacceptable and must be confronted wherever it occurs. Survivors deserve to be heard, believed, and treated with dignity and respect. No victim is ever to blame for abuse, and everyone should feel safe and supported when reaching out for help.

Play your part in ending gender-based violence

Everyone has a role to play in creating safer homes, workplaces and communities.

- **Speak out:** Challenge attitudes, behaviour and practices that promote gender inequality or excuse abuse.
- **Report abuse:** Do not protect abusers or ignore warning signs. Contact the police or an appropriate support service.
- **Support survivors:** Listen without judgement, respect their privacy and help them access professional support.
- **Teach respect:** Encourage children to understand equality, consent, healthy relationships and non-violent ways of resolving conflict.
- **Protect children:** Keep children safe from violence, exploitation and harmful online content. Take disclosures of abuse seriously.
- **Take responsibility:** Seek professional help if you recognise controlling, threatening or abusive behaviour in yourself or someone you know.
- **Promote safer environments:** Support workplace policies, community programmes and initiatives that prevent and respond to gender-based violence.

16 DAYS OF ACTIVISM: STAND TOGETHER TO END GENDER-BASED VIOLENCE



Where to get help in South Africa

If you or someone you know is experiencing abuse, help is available. You do not have to face the situation alone.

Keep these important contact numbers handy:

- Gender-Based Violence Command Centre: 0800 428 428. A free, 24-hour support and referral service.
- Please Call Me: Dial 1207867# to request assistance from the Gender-Based Violence Command Centre.
- South African Police Service (SAPS): 10111 for police emergencies and reporting crime.
- Cell phone emergency number: 112.
- Childline South Africa: 116 for children who need help or protection.
- Stop Gender Violence Helpline: 0800 150 150.
- National Shelter Movement: 0800 001 005 for assistance accessing shelters for people experiencing abuse.
- Human trafficking helpline: 0800 222 777 to report suspected human trafficking.

The Gender-Based Violence Command Centre can provide support and refer survivors to appropriate services. The National Shelter Movement can assist in locating shelter where needed.

If you are in immediate danger, move to a safer place if possible and contact the police or emergency services. If you are supporting someone experiencing abuse, avoid confronting the alleged abuser if this could put either of you at risk.

Together, we can make a difference

Ending gender-based violence requires action throughout the year, not only during the 16 Days Campaign. Every person can contribute by challenging abuse, supporting survivors and promoting respect and equality. Let us work together to build safer communities across Langeberg, where women and children are protected, respected and free from violence.

Sources: South African Government, Department of Social Development, Western Cape Government, World Health Organisation

How to keep babies and children safe

when it's hot



When the weather is hot, babies and young children should be kept in a cool, shady place, given enough clean, cool water to drink, and get plenty of rest.

Babies and children have thin skins, and may easily suffer from sunburn. They should wear wide-brimmed hats that allow the air to move through them.

How to prevent heat illnesses

Heat illnesses, such as heat stroke, can be very serious and may even cause death. How to avoid heat illnesses:

1. Take hot weather warnings seriously

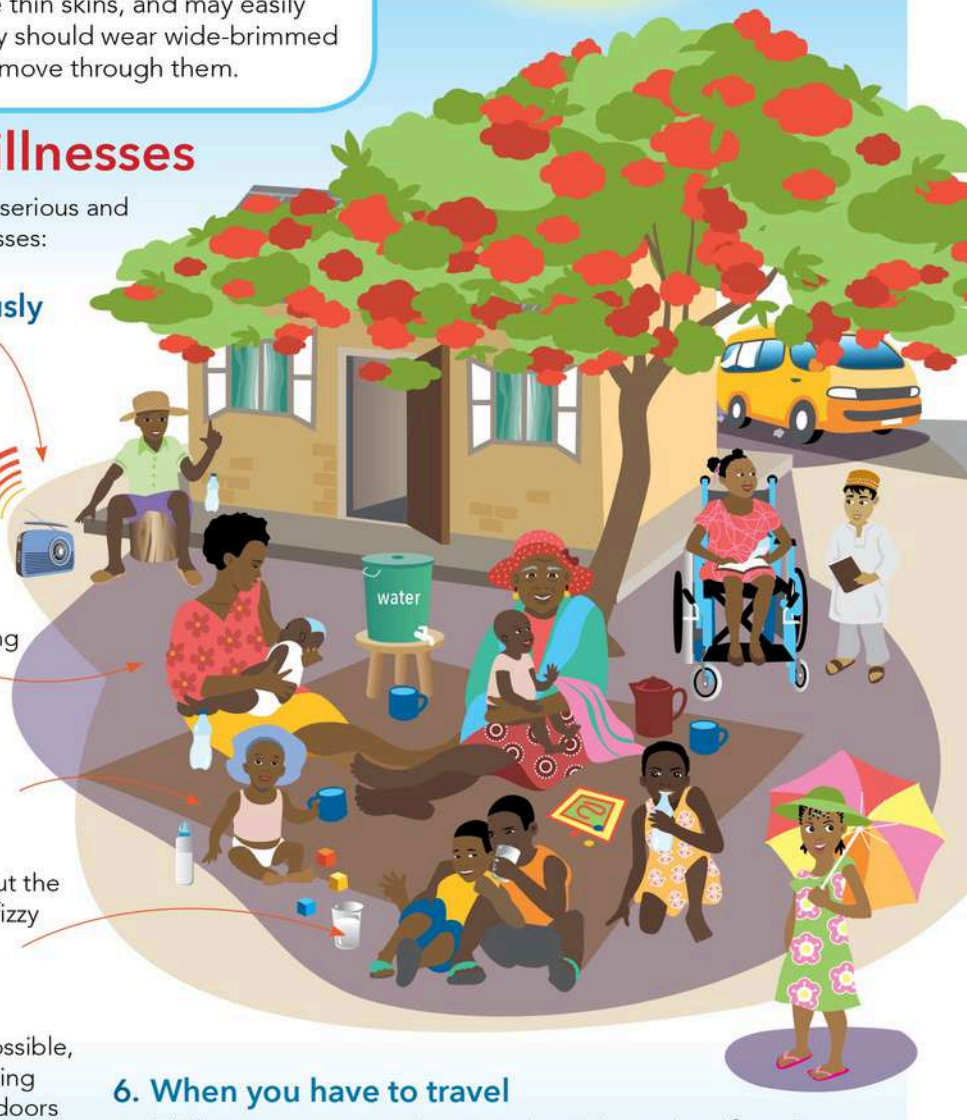
2. Drink lots of clean water

This is one of the best ways to prevent dehydration.

Breastfeeding moms
Babies who are being breastfed may need extra feeds in hot weather. You can give your baby small amounts of cool boiled water between feeds, especially if the baby is having other foods. Breastfeeding moms should also drink water.

Bottle fed babies
If you are bottle feeding your baby, you can give her extra formula or small amounts of cool boiled water.

Children
Give children water to drink often throughout the day. Don't give any coffee or tea, sugary or fizzy drinks, too much sugar, fatty or salty foods.



3. Rest

Help babies and children rest as much as possible, or participate in quiet activities such as reading stories and solving puzzles. They can rest indoors or outside, so long as they are in the shade. They should not do any strenuous physical exercise, if possible, between 11.00 and 15.00 on hot days.

4. Keep cool indoors

- Try to cook when it is cooler.
- Keep windows open but close curtains or blinds during the day.
- Make sure babies and children sleep in the coolest places.

5. Stay in shade outside

Keep babies and children in deep, cool shade when they are outside.

6. When you have to travel

It is best not to go on a journey when it is very hot. If you have to go, make sure your baby or child wears loose, light clothing and a wide-brimmed, breathable hat. Shading them with an umbrella may also help. Don't wrap or cover babies or young children with a blanket.

7. When in a vehicle

It gets much, much hotter inside a vehicle like a car, bus or taxi than outdoors.

- Never, ever leave a baby, small child, pets or anyone in a parked vehicle – even with the windows open.
- Put a cloth up at a window if the sun is shining onto you and your baby. Do not cover babies – it may cause them to overheat.

Signs of heat illness

Serious signs of heat illness:

- unconscious
- irritable, restless and confused
- floppy body and no energy
- can't breathe easily
- dizzy
- sore head
- the soft spot on top of a baby's head (fontanelle) may be lower (sunken) than usual
- sunken 'soft spots', eyes or cheeks
- vomiting
- dry mouth or tongue
- thirsty at first, but as baby gets weaker they may drink less
- dry eyes and baby or child doesn't have many tears when crying
- temperature going up but no sweating
- drier skin but, as heat illness gets worse, skin becomes cool and moist
- skin is cool when you touch it, but then becomes hot and red
- fewer wet nappies than usual
- dark yellow or smelly urine
- muscle cramps in legs or stomach



Keep an eye out for signs of heat illness. If you think your baby or child is suffering from heat illness, get medical help as soon as possible.



Tiny red spots, like blisters or pimples. This can be a heat rash. It is not a medical emergency.

What to do

If you see a baby (or anyone) is showing signs of a heat illness, get medical advice. The baby or child may need to be treated at a hospital or clinic. In the meantime:

- settle your child in a cool place
- wet their clothes with cool water, or wet a cloth and wipe it on their skin
- talk with your baby or child in a calm way
- if your baby or child can still respond to you, try to give them something to drink
- give the baby plenty of breast milk or formula and, if 4 months or older, a little water
- don't give your baby or child medicine – let the healthcare workers decide what is best.



Tell people in your community about the signs of heat illnesses, and how to prevent them.



MUNICIPAL NOTICES

PROPOSED FOOTPRINT REZONING: ERF 1111, MAIN ROAD, ASHTON

Footprint rezoning (area of 1575m²) of Erf 1111 from Industrial zone I to Community zone I (Place of instruction).

CLICK HERE

PROPOSED LEASE FOR OFFICE SPACE (±44M²) AT THE OLD MUNICIPAL BUILDING SITUATED ON ERF 81, MCGREGOR

Notice is hereby given that Council intends to lease the office space (±44m²) at the old municipal building situated on erf 81, McGregor for a period of 3 years to McGregor Tourism Bureau for the purpose as a tourism office.

Details regarding to the proposed lease will be available at the Ashton Office during normal office hours at Ms S Rossouw (Tel. 023 – 615 8023).Legal and fully motivated written views and/or valid objections as applicable, must be submitted in writing to the Municipal Manager not later than 11 December 2026.

CLICK HERE

NEW LANGEBERG LOCAL GOVERNMENT ACADEMY OFFERS FREE LEARNING OPPORTUNITIES FOR EVERY EMPLOYEE

Langeberg Municipality is excited to introduce the Langeberg Local Government Academy, a new online learning platform designed to provide municipal employees and members of the public with accessible, practical opportunities to develop their skills and improve their everyday lives.

CLICK HERE

COMMUNITY FEEDBACK

★★★★★

Amazing information and awareness

I think that the Langeberg Express has moved up a notch. Such amazing information and awareness for the community.

Manager of SALGA Western Cape

GEYSER CONTROL SYSTEM

ROBERTSON · LOAD MANAGEMENT

WHAT IS A GEYSER (OR RIPPLE) CONTROL SYSTEM?

Langeberg Municipality can continuously measure the demand for electrical power in Robertson. At peak demand times, a computer-based load management system broadcasts control signals to receiver control units that are installed at the consumer's premises.

These control units are able to interrupt the electricity supply to the geyser/pool pump, so providing a mechanism to centrally control a substantial portion of the electrical load and reduce the demand for power, when necessary, to avoid early stages of load shedding and possible power failures.

Geyser control units have been in operation in Robertson since the early 1990's. In terms of national regulations implemented since January 2012, South African municipalities must implement remote control technology that controls electricity to, for example, swimming pools and geysers, as well as heating, cooling, and ventilation systems. The Langeberg Municipality complies with these regulations to help flatten the load curve and help to avoid possible higher stages of loadshedding. The Municipality is investigating the feasibility to possibly expand this system to other towns in the Langeberg Municipal area.

SCHEDULED CONTROL

If you have one of these ripple control devices installed in your home, your geyser will be controlled:

On weekdays:

- **Summer (Sept - May):** between 08h00 to 10h00 in the morning, and 18h00 to 20h00 in the evening.
- **Winter (June - Aug):** between 07h00 to 09h00 in the morning, and 17h00 to 19h00 in the evening.

On weekends:

- **Saturdays:** (Winter and Summer) between 10h00 and 12h00.
- **Sundays:** no scheduled control.

CUSTOMERS WITH GEYSER CONTROL UNITS

Customers with geyser control units should carefully note the operating times (and load shedding schedules) and try not to switch off the geyser isolator in the distribution board or by installing a timer, as this may affect the operation of the geyser control equipment which may result in having no hot water.

PEAK DEMAND CONTROL

The geyser control system has the functionality to assist the Municipality to manage its Eskom Notified Maximum Demand (NMD). This means that when the load approaches the NMD, the system could switch off the geysers to avoid exceeding the NMD. This could happen at any time outside of the scheduled control. Eskom has strict rules and impose penalties if the NMD is exceeded.

FAIL SAFE

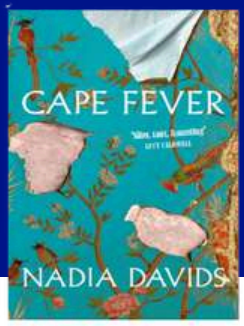
The system has a fail-safe built in to revert to the "on" state if no communication is received from the control system.

The Langeberg Municipality thanks you for your assistance to reduce load and flatten the curve through this initiative.

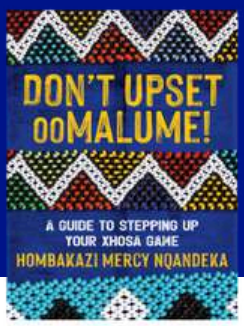
good reads

ALMAL Book Club - Cultural diversity

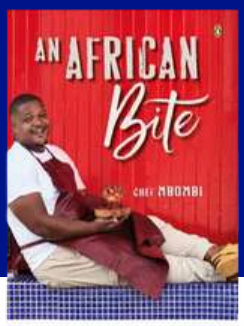
With this latest ALMAL Book Club theme we are celebrating our cultural diversity, one book at a time.



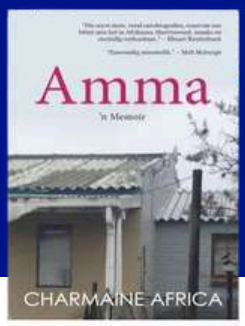
Cape Fever
by Nadia Davids
EBOOK
PLACE A HOLD



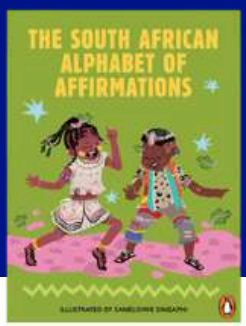
Don't Upset ooMalume
by Hombakazi Mercy Nqandeka
EBOOK
PLACE A HOLD



An African Bite
by Chef Mbombi
EBOOK
BORROW



Amma
by Charmaine Africa
EBOOK
PLACE A HOLD



The South African Alphab...
by Nyasha Williams
EBOOK
BORROW



Sankind lees die wind
by Dedré Fouquet
EBOOK
BORROW



UPGRADE TO LIBBY APP!

You'll find the same great titles from your library in a modern, easy-to-use app. Plus, you can enjoy offline reading, Apple Carplay and Android Auto support, push notifications, and more.

Your loans, holds, and wish list will be waiting for you in Libby. Learn more at **meet.libbyapp.com**.

Download on the App Store

GET IT ON Google Play

WATER QUALITY RESULTS - OCTOBER 2026

TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Treated Water	Treated Water ML/month	131 823	192 615	106990	106 990	260723
pH (at 25°C)	≥5.00 - ≤9.70	7.69	8.08	5.72	7.1	7.03
Conductivity (at 25°C)	≤170	105	133	7.55	61.3	41.3
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	0.93	0.51	1.93	<0,30	1.52
Colour (mg/L as Pt)	≤15	<0,10	<10	<10	<10	<10
Aluminium (µg/L as Al)	≤300 Operational	48.6	64.5	50.6	11	158
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<20	<20	<20	<20	<20
Free Chlorine (mg/L)	>0.0 - ≤5	0.73	1.81	0.31	0.85	0.41
E.Coli (cnt/100ml)	Not Detected	0	0	0	0	0
Total Coliform Bacteria	≤10	0	22	0	0	0

- Water quality tests are conducted monthly by an accredited laboratory.
- Some results are shown using a "<" (less than) value, as certain parameters are only measured down to a specific limit (e.g. 10 for colour and 20 for iron).
- Any value below the stated limit is considered insignificant and is therefore not measured further.

CLICK HERE FOR MORE WATER RESULTS



CAPE WINELANDS DISTRICT
MUNICIPALITY • MUNISIPALITEIT • UMASIPALA

LANGEBERG
MUNISIPALITEIT MUNICIPALITY MASIPALA

CLEAN STARTS
WITH ME

KEEP YOUR CONTACT INFORMATION UP TO DATE



Langeberg Municipality kindly requests all account holders to ensure that their contact details are accurate and up to date. Current information enables us to provide you with timely delivery of municipal accounts, notices, and other important communications.

Due to ongoing postal delays with the South African Post Office (SAPO), we recommend that you receive your monthly municipal account via Email or WhatsApp. To register, please provide:

- THE ACCOUNT HOLDER'S NAME AND SURNAME
- ACCOUNT NUMBER
- ADDRESS
- A VALID EMAIL ADDRESS (ONE EMAIL ADDRESS PER MUNICIPAL ACCOUNT NUMBER)
- A CELLPHONE NUMBER THAT HAS ACCESS TO WHATSAPP



CONTACT

Should your telephone number, email address, or postal address change, please notify us as soon as possible at info@langeberg.gov.za

By keeping your records current, you help us serve you more efficiently and ensure that you never miss important updates.

CONNECT WITH US, STAY INFORMED AND ACTIVELY PARTICIPATE IN THE FUTURE OF LANGEBERG MUNICIPALITY



Follow our WhatsApp Channel

Be the first to receive real-time municipal notices via WhatsApp.

Download the Collab Citizen App

Quickly log service requests with GPS location, descriptions, and photos. Track the progress of your request directly in the app.

Register to receive SMS updates by Ward

Get important municipal notifications relevant to your Ward, without using phone data.

Follow us on Social Media

For the latest news and updates.

Visit our website regularly

For news, notices, agendas for council meetings, council resolutions, vacancies, quotations, tenders, documents, services and much more.

Subscribe to Langeberg Express newsletter

Get monthly updates and news delivered to your mailbox.

Attend Public Participation Sessions

Attend quarterly Ward Committee meetings and annual IDP and Budget meetings. Contact us to confirm the next community meeting in your Ward.

Speak to your representatives

Speak to your Community Liaison Worker, Ward Committee Representative, or Ward Councillor.

FORMALLY SUBMIT YOUR INPUTS VIA:

- WhatsApp: 065 211 7822
- Email: info@langeberg.gov.za
- Submit a website contact us form: langeberg.gov.za/contact-us
- Reply to any 'LANGEBERG MN/MK' SMS at R1.50 per SMS.
- Message us on social media: Facebook, X or Instagram
- Hand in a letter addressed to the Municipal Manager at the reception desk of your nearest Langeberg Municipal office.
- Post a letter to the Municipal Manager, Private Bag X2, Ashton, 6715
- You can visit your nearest municipal office and ask for assistance to transcribe your verbal inputs into writing.

LANGEBERG
MUNISIPALITEIT MUNICIPALITY MASIPALA

EMERGENCY NUMBERS

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE
0860 88 1111

WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:
023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

NATIONAL EMERGENCY NUMBERS

- POLICE - 112
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112

VELD, CHEMICAL AND MOUNTAIN FIRES CAPE WINELANDS DISTRICT MUNICIPALITY CALL CENTRE:

021 887 4446

BUREAU OF MISSING PERSONS

021 918 3512 / 3449 / 3452

MOUNTAIN RESCUE

021 948 9900

POISONS INFORMATION HELPLINE OF THE W-CAPE

0861 555 777

HEALTH FACILITIES IN THE LANGEBERG MUNICIPAL AREA

HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 814 2705
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

DENTAL CLINIC

ROBERTSON - 023 626 1602

CLINIC TIMES:

07:30 - 16:00
(MON - FRI)
(CLOSED ON PUBLIC HOLIDAYS)

SNAKE CATCHER

063 556 6338

GENDER-BASED VIOLENCE COMMAND CENTRE

0800 428 428 or *120*7867#